

## STUDENT CONTRACT

This contract ("**Contract**") is made BETWEEN:

- (1) Registered Name of Private Education Institution (PEI) : EHL Campus (Singapore Pte Ltd)  
Registration Number : 201731189N  
(the "**PEI**")  
Registered Address : 3 Lady Hill Road Singapore  
: 258672

**(To be used if the Student is 18 and above years of age).**

- (2) Full Name of Contracting Party  
*(The name has to be as per NRIC for Singapore Citizen (SC) and Permanent Resident (PR) and as in passport for foreigners.)* : \_\_\_\_\_  
NRIC/FIN/Passport Number  
*(NRIC number is meant to be stated where the Contracting Party is an SC/PR. FIN/Passport Number is meant to be stated where the Contracting Party is not an SC/PR. Please delete as appropriate by striking through.)* : \_\_\_\_\_  
(the "**Contracting Party**")

OR

**(To be used if the Student is under 18 years of age).**

- (2) Full Name of Contracting Party (Parent/Legal Guardian)  
*(The name has to be as per NRIC for Singapore Citizen (SC) and Permanent Resident (PR) and as in passport for foreigners.)* : N.A  
NRIC/FIN/Passport Number  
*(NRIC number is meant to be stated where the Contracting Party is an SC/PR. FIN/Passport Number is meant to be stated where the Contracting Party is not an SC/PR. Please delete as appropriate by striking through.)* : N.A  
(the "**Contracting Party**") on behalf of  
Full Name of Student  
*(The name has to be as per NRIC for Singapore Citizen (SC) and Permanent Resident (PR) and as in passport for foreigners.)* : N.A  
NRIC/FIN/Passport Number  
*(NRIC number is meant to be stated where the Student is an SC/PR. FIN/Passport Number is meant to be stated where the Student is not an SC/PR. Please delete as appropriate by striking through.)* : N.A  
(the "**Student**")

## 1. DEFINITIONS

1.1 In the Contract, the following words and expressions shall have the following meanings:

<b>“Cooling-Off Period”</b>	Shall refer to the period of ten (10) calendar days commencing from and including the date of this Contract.
<b>“Course”</b>	Shall refer to the course described in Schedule A.
<b>“Course Fee”</b>	Shall refer to the compulsory fees to be charged by the PEI on account of the Student’s undertaking of the Course and as stated in Schedule B.
<b>“Course Commencement Date”</b>	Shall refer to the date of commencement of the Course as scheduled by the PEI and shall be as stated in Item 4 of Schedule A.
<b>“Course Completion Date”</b>	Shall refer to the date of completion of the Course as scheduled by the PEI, and shall be as stated in Item 5 of Schedule A.
<b>“Developer/Proprietor”</b>	Shall refer to the person who developed the Course, or who is the proprietor of the Course, as stated in Item 8 of Schedule A.
<b>“ICA”</b>	Shall have the meaning assigned to it in Clause 3.1(e).
<b>“Miscellaneous Fees”</b>	Shall refer to non-compulsory fees potentially chargeable by the PEI on account of, or arising from, the Student’s undertaking of the Course, and as described in Schedule C.
<b>“Permitted Course Duration”</b>	Shall refer to the permitted duration of the Course starting on and from the Course Commencement Date and ending on the Course Completion Date (both dates inclusive).
<b>“Private Education Arbitration Scheme”</b>	<b>Mediation-</b> Shall refer to the dispute resolution scheme under the <i>Private Education (Dispute Resolution Schemes) Regulations 2016</i> .
<b>“Refund Event”</b>	Shall have the meaning assigned to it in Clause 3.1.
<b>“SSG”</b>	Shall refer to the SkillsFuture Singapore Agency established pursuant to Section 3 of the <i>SkillsFuture Singapore Agency Act 2016</i> .
<b>“Student Pass”</b>	Shall be as described on <a href="http://www.ica.gov.sg">www.ica.gov.sg</a> or such other website which operates in lieu thereof.

## 2. COURSE INFORMATION AND FEES

- 2.1** The PEI shall provide the Course as set out in Schedule A to the Student. The PEI shall not make any change to any detail of the Course set out in Schedule A unless it has obtained the prior written consent of the Contracting Party and, where required under the *Private Education Act 2009* or the subsidiary legislation thereunder, the prior written consent of SSG.

For the avoidance of doubt, if it is stated in Schedule A that the Course includes industrial attachment, the PEI shall use reasonable endeavours to ensure that such industrial attachment is provided to the Student.

- 2.2** The PEI represents and warrants that:

- (a) The person stated in Item 8 of Schedule A is the Developer/Proprietor of the Course and that the PEI has obtained all necessary permissions, licenses and approvals for the provision of the Course to the Student.
- (b) It has obtained SSG's permission to conduct the Course and that it has not made any such changes to the Course which would require it to re-apply to SSG for permission to conduct the Course.
- (c) The PEI has verified that the Student meets the Course entry requirements set out in Item 10 of Schedule A.
- (d) The information set out in Items 1 to 5 and 7 to 17 of Schedule A is correct, complete and not inconsistent with the details submitted to the SSG to obtain its permission to provide the Course.

- 2.3** PEI undertakes that the Student will be awarded or conferred the qualification stated in Item 7 of Schedule A by the organisation named in Item 9 of Schedule A upon the Student's successful completion of the Course, and having met all the requirements of the award/qualification.

- 2.4** The parties agree that Schedule B and Schedule C set out all fees payable (potentially or otherwise) by the Contracting Party to the PEI for the Course or arising from the Student's undertaking of the Course.

- 2.5** The Contracting Party shall pay the Course Fees in the amount and by the timelines as stated in the instalment schedule in Schedule B and the Miscellaneous Fees as per the timelines stated in each invoice for the Miscellaneous Fees issued by the PEI to the Contracting Party.

The PEI considers a payment made [14] days/month after the scheduled due date(s) in Schedule B for the Course Fees and [14] days/month after the scheduled due date(s) in the invoices for the Miscellaneous Fees as late. The PEI will explain to the Student its policy for the late payment of Course Fees and Miscellaneous Fees, and any impact on the Course/module completion (if applicable).

**3. TERMINATION AND REFUND POLICY (Please refer to the diagram in Schedule E)**

- 3.1** The PEI will notify the Student in writing within three (3) working days after becoming aware of any of the following (each a “**Refund Event**”):
- (a) It cannot commence the provision of the Course on the Course Commencement Date;
  - (b) It cannot complete the provision of the Course by the Course Completion Date;
  - (c) The Course will be terminated before the Course Completion Date;
  - (d) The Student does not meet the course entry or matriculation requirements as stated in Schedule A; or
  - (e) The Immigration & Checkpoints Authority of Singapore (the “**ICA**”) rejects the Student’s application for the Student Pass.
- 3.2** Where any of the Refund Events in Clause 3.1(a) to (c) above has occurred:
- (a) The PEI shall use reasonable efforts to make alternative study arrangements for the Student and shall propose such alternative study arrangements in writing to the Contracting Party, within ten (10) working days of informing the Contracting Party of the Refund Event.
  - (b) If the Contracting Party accepts such alternative study arrangements, the PEI shall set forth such alternative study arrangements in a written contract and this Contract shall automatically terminate on the date that such new written contract comes into effect.
  - (c) If the PEI does not propose alternative study arrangements to the Contracting Party within the time stipulated in Clause 3.2(a) above, or the Contracting Party does not accept such alternative study arrangements, the Contracting Party may forthwith terminate this Contract by way of a written notice to the PEI.
- 3.3** Where any of the Refund Events in Clauses 3.1(d) to (e) has occurred, the PEI shall forthwith terminate this Contract by way of a written notice to the Contracting Party.
- 3.4** If the Contract is terminated pursuant to Clause 3.2(b) read with Clause 3.1(a), the PEI shall refund all Course Fees and Miscellaneous Fees paid by the Contracting Party within seven (7) working days of the termination.
- 3.5** If the Contract is terminated pursuant to Clause 3.2(b) read with either Clause 3.1(b) or Clause 3.1(c), the PEI shall refund the Course Fees and Miscellaneous Fees in proportion to the uncompleted portion or duration of the Course, whichever is higher, to the Contracting Party within seven (7) working days of the termination.
- 3.6** If the Contract is terminated pursuant to Clause 3.3 or Clause 3.2(c) read with Clause 3.1(a), the PEI shall refund all Course Fees and Miscellaneous Fees paid by the Contracting Party within seven (7) working days of the termination.
- 3.7** If the Contract is terminated pursuant to Clause 3.2(c) read with either Clause 3.1(b) or Clause 3.1(c), the PEI shall refund the Course Fees and Miscellaneous Fees in proportion to the uncompleted portion or duration of the Course, whichever is higher, to the Contracting Party within seven (7) working days of the termination.

**3.8 Refund for Withdrawal During the Cooling-Off Period:**

Notwithstanding anything herein contained, the Contracting Party shall be entitled to, without any liability whatsoever to the PEI, forthwith terminate the Contract at any time within the Cooling-Off Period by way of a written notice to the PEI. The PEI shall return all Course Fees and Miscellaneous Fees paid to it within seven (7) working days of the receipt of the written notice.

**3.9 Refund for Withdrawal Outside the Cooling-Off Period:**

Without prejudice to Clauses 3.1 to 3.8 above, the Contracting Party may terminate the Contract at any time before the Course Completion Date by providing a written notice to the PEI. Upon receipt of such notice, the PEI shall within seven (7) working days, refund to the Contracting Party such amount (if any) as determined in accordance with Schedule D.

**4. ADDITIONAL INFORMATION**

- 4.1** This Contract shall be interpreted in accordance with the laws of Singapore. Subject to the *Private Education (Dispute Resolution Schemes) Regulations 2016*, the courts of Singapore shall have exclusive jurisdiction to settle any claim, dispute or disagreement arising out of or relating to this Contract.
- 4.2** If any provision of this Contract is adjudged to be illegal, invalid or unenforceable, in whole or in part, such provision or part of it shall, to the extent that it is illegal, invalid or unenforceable, be deemed not to form part of this Contract and shall not affect the validity, legality and enforceability of the remainder of this Contract.
- 4.3** The PEI shall treat all personal information provided by the Student or Contracting Party as strictly confidential and shall not disclose any such personal information to any third-party, unless it has obtained the prior written consent of the Contracting Party or such disclosure is required under the law.
- 4.4** This Contract contains the whole agreement between the parties in respect of its subject matter and supersedes all previous discussions, correspondences and understanding between the parties in respect of such subject matter.
- 4.5** In no event shall any delay, failure or omission on the part of either party in exercising any right, power, privilege, claim or remedy arising under or pursuant to this Contract constitute a waiver of that right, power, privilege, claim or remedy, unless expressly given in writing. No waiver of a breach of this Contract shall be deemed to be a waiver of any other or subsequent breach of this Contract.
- 4.6** If this Contract is also signed in or translated into any language other than English, the English language version shall prevail in the event of any inconsistency.
- 4.7** A person who is not a party to this Contract shall have no right under the *Contracts (Right of Third Parties) Act 2001* to enforce any of its terms.

**SCHEDULE A**  
**COURSE DETAILS**

1) Course title	Bachelor of Science in International Hospitality Management						
2) Permitted Course Duration (in months)  <i>Note: This does not include the period of the industrial attachment, if any.</i>	4 months  Note: <ul style="list-style-type: none"> <li>• Full Course Duration is originally 34 months (including the 6 months Industrial attachment)</li> <li>• However, Student is only enrolled for mobility programme (BOSC 3 – 4 months, followed by Industrial Attachment – 6 months)</li> </ul>						
3) Whether the Course is a full-time or part-time Course	Full-time						
4) Course Commencement Date (DD/MM/YYYY)	17/02/2025						
5) Course Completion Date (DD/MM/YYYY)	16/01/2026 (Including BOSC 4 – industrial attachment)						
6) Date of Commencement of studies if later than Course Commencement Date  <i>Note: "N.A." if both dates are the same</i>	N.A						
7) Qualification (Name of qualification to be conferred on the Student upon the successful completion of the Course)	N/A <sup>1</sup>  <sup>1</sup> All credits granted during this course will count towards to fulfil the 180 ECTS credits requirement for the award of <ul style="list-style-type: none"> <li>- The Bachelor of Science EHL in International Hospitality Management</li> <li>- The Bachelor of Science HES-SO in Hospitality Management.</li> </ul>						
8) Developer/Proprietor of the Course	EHL Hospitality Business School						
9) Organisation which awards/ confers the qualification	EHL Hospitality Business School						
10) Course entry requirement(s)	<ul style="list-style-type: none"> <li>• Undergraduate of EHL Hospitality Business School</li> <li>• Eligible for BOSC 3 studies by the Course Commencement Date</li> </ul>						
11) Course schedule (with modules and/or subjects referred to)  <i>Note: Attachment(s) may be included to show the information.</i>	<table border="1"> <thead> <tr> <th colspan="2">YEAR 2</th> </tr> <tr> <th>Semester 3</th> <th>Semester 4</th> </tr> </thead> <tbody> <tr> <td>Module 7: Business Analysis Module 8: Applied Hospitality Mgt. Module 9: Communication &amp; Culture III</td> <td>Module 10: Industrial Attachment</td> </tr> </tbody> </table>	YEAR 2		Semester 3	Semester 4	Module 7: Business Analysis Module 8: Applied Hospitality Mgt. Module 9: Communication & Culture III	Module 10: Industrial Attachment
YEAR 2							
Semester 3	Semester 4						
Module 7: Business Analysis Module 8: Applied Hospitality Mgt. Module 9: Communication & Culture III	Module 10: Industrial Attachment						

<p>12) Scheduled holidays (public and school) and/or semester/term breaks relevant to the Course</p> <p><i>Note: Attachment(s) may be included to show the information.</i></p>	<p>Singapore National Holidays 1 week Easter Break</p>
<p>13) Examination and/or other assessment and/or assignment period(s)</p> <p><i>Note: Attachment(s) may be included to show the information.</i></p>	<p>Mid-June</p>
<p>14) Expected final examination results release date (DD/MM/YYYY)</p> <p><i>Note: The date shall not be more than three (3) months after the completion of the final examination, unless otherwise permitted by SSG.</i></p>	<p>09/07/2025</p>
<p>15) Expected date of conferment of the qualification (DD/MM/YYYY)</p>	<p>N.A</p>
<p>16) Does the Course include any industrial attachment?</p>	<p>Yes</p>
<p>17) Duration of the industrial attachment</p>	<p>6 months</p>

**SCHEDULE B**  
**COURSE FEES**

<b>Fees Breakdown</b>	<b>Total Payable (with GST, if any) (S\$)</b>
Tuition fees	34'307
Communal services <sup>1</sup>	12'845
F&B & printing <sup>2</sup>	3'085
<b>Total Course Fees Payable</b>	<b>50'237</b>
<b>No. of Instalments</b>	<b>1</b>

1. Communal services fees cover the costs related to the facilities, such as site security, student affairs services, career centre services or alumni lifetime membership and are detailed in the table below:

<b>Communal Services</b>	<b>S\$</b>
Facility, Sports and Security	4'625
Student Affairs Services	4'110
Career Center Services	2'570
Alumni lifetime membership	1'540

Communal services include membership with an external partner for sports activities. Students who did not submit their membership application within the deadline at the start of each semester will not be allowed to enjoy the membership benefit. Students pursuing their industrial attachment or who deferred their studies are not entitled to this membership.

2. F&B and Printing Fees refer to the prepaid amount for Food & Beverage and printing services offered on campus. Please note that EHL Campus (Singapore) offers breakfast and lunch services on-campus provided by a catering services company. Students pursuing their industrial attachment or who deferred their studies are not entitled to F&B and printing on campus during these periods.
3. Students will be invoiced the Mobility Top Up Fee (See Schedule C) after the cooling period upon signing of their Student Contract. The payment must be made within the 14-day deadline from the date of invoice for the students to secure their seats for the Mobility Semester. Failing of which may result in losing the seat for Mobility Semester and EHL Campus (Singapore) will activate the waiting list to fill the seat.



**INSTALMENT SCHEDULE**

Instalment <sup>1</sup> Schedule	Amount (with GST, if any) (S\$)	Date Due <sup>2</sup>
1st instalment	50'237	10 February 2025
<b>Total Course Fees Payable:</b>	<b>50'237</b>	

1. Each instalment amount shall not exceed the following:
  - 12 months' worth of Course Fees for EduTrust certified PEIs\*; or
  - ~~6 months' worth of Course Fees for non-EduTrust certified PEIs with Industry Wide Course Fee Insurance Scheme (IWC)\*; or~~
  - ~~2 months' worth of Course Fees for non-EduTrust certified PEIs without IWC\*.~~

\* *Delete as appropriate by striking through.*
  
2. Each instalment after the first shall be collected within one week before the next payment scheduled.

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**SCHEDULE C**  
**MISCELLANEOUS FEES**

Type and Purpose of Fees <sup>3</sup>	Amount (with GST, if any) (S\$)
BOSC 3 Mobility Program <sup>4</sup> (estimated, per semester)	11'535
Repetition of Module <sup>5</sup> (per semester)	See below (point 5)
Health Insurance <sup>6</sup> (estimated, per month)	410
Immersion Overseas Field Trips	1'000 – 1'500
Exam Retake	410
Additional study material (estimated, per semester)	100
Administrative fee for late payment (per semester)	120
Replacement of student card (per card)	40

3. Miscellaneous Fees refer to any non-compulsory fees which the students pay only when applicable. Such fees are normally collected by EHL Campus (Singapore) Ltd. Pte when the need arises.
- 4. BOSC 3 Mobility Program Fee:**
- Students are required to pay a Mobility Top Up Fee to confirm their seats for the BOSC 3 Mobility Semester. The Mobility Top Up fee is charged on top of the course fees payable for the semester.
  - Upon signing of the Student Contract but after the 7-day cooling period, Students will receive an invoice to pay the mobility top up fee after. Any failure to pay the fee by the deadline (14 days from the date of invoice), students will lose their chance to proceed with the Mobility Semester and EHL Campus (Singapore) will activate the waiting list to fill the space.
  - The invoice will consist of 2 payments – Mobility Top Up Fee within 14 days from date of invoice, and Course Fees (See Schedule B) for Students' BOSC 3 and 4 semesters by the deadline as per the instalment schedule.
  - Upon signing the Student Contract and after the 7-day Cooling Period, should student choose to withdraw from Mobility Semester, he/she is liable to pay the Mobility Top Up Fee before withdrawal is confirmed. If he/she has paid the Mobility Top Up Fee and wishes to withdraw, there will be no refund for the fee.
5. Student who failed his/her examination with an average module grade of below 3.5 during his/her final examinations or with an average module grade of below 4.0 following a retake examination will be required to repeat the failed module in the subsequent semester in the application of the Program Rules & Regulations. The course fee for the repetition semester will include as per schedule B, the tuition fee for the failed module, as well as mandatory fees for the semester - Communal Services and F&B and Printing, as follows:

Fee Breakdown	Total Payable (with GST, if any) (S\$)
Tuition fees	660 per credit of failed module
Communal services	3'475
F&B and printing	2'740

6. Students enrolled at EHL Campus (Singapore) must have a valid health insurance throughout their studies, the premium indicated in Schedule C is an estimated fee and is subject to changes from the insurance company. Students are free to choose their own insurance coverage.
7. Students may opt to participate in the Immersion Field Trips to Asia organized by EHL Campus (Singapore). The fee usually covers the flight tickets, accommodation, program fee and travel insurance. This fee does not cover the visa application fee that may be required for some students as well as personal expenses during travel.

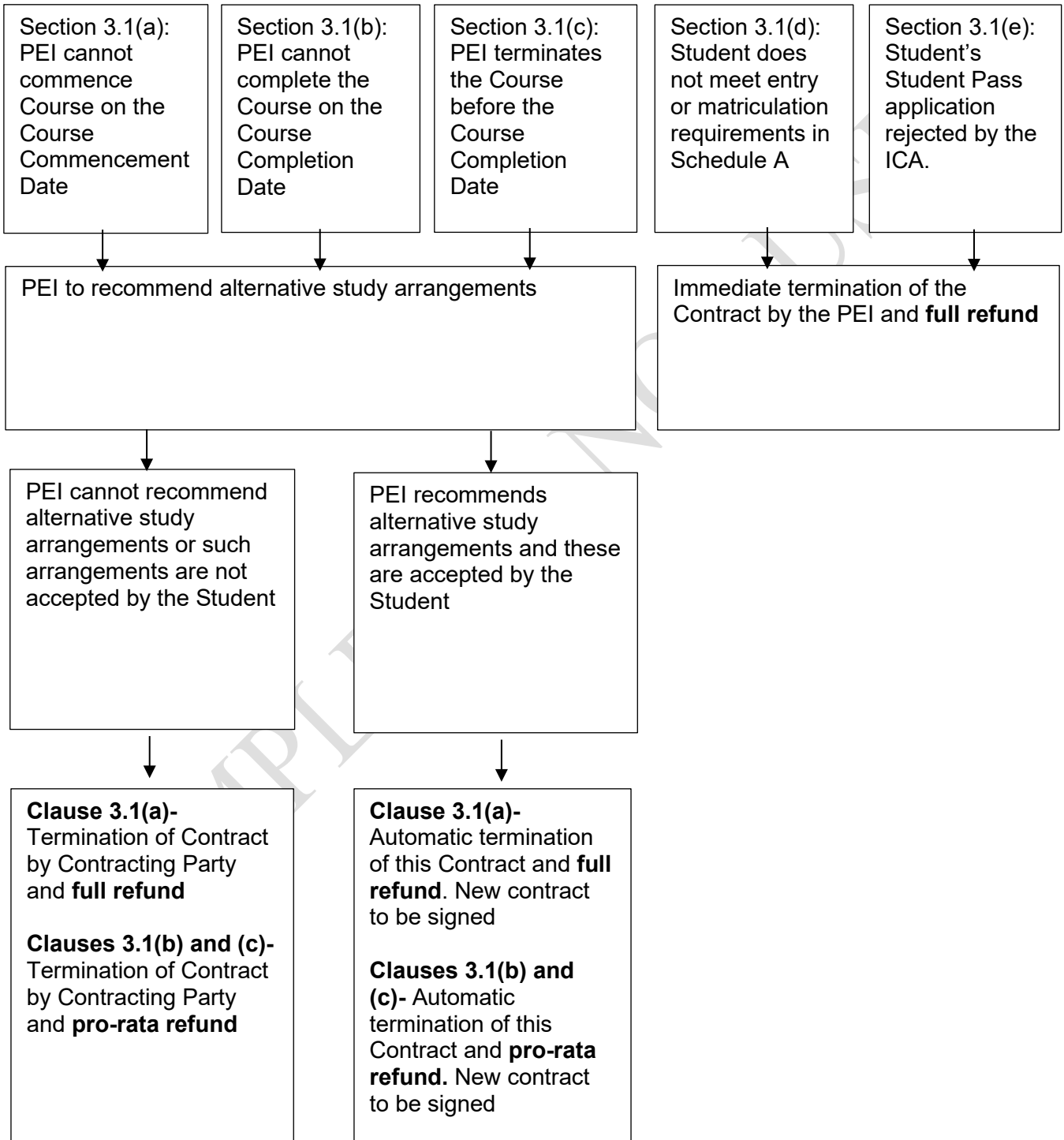
**SCHEDULE D**  
**REFUND POLICY**

<b>% of [the amount of Fees paid under Schedules B and C] <sup>8</sup></b>	<b>If Contracting Party's written notice of withdrawal is received:</b>
[100%]	more than [105] days before the Course Commencement Date
[0%]	[105] days or less, before the Course Commencement Date
<b>% of [the amount of fees paid under Schedules B and C]</b>	<b>In case of withdrawal due to definitive failure during the Course of Study</b>
[100%]	Prior to the start of the following academic year, for the fees paid for the forthcoming academic year
[0%]	During an academic year

8. Should the Contracting Party fail his/her final examination and is required to repeat his/her BOSC 2 semester, he/she will have to withdraw from the Mobility Semester and receive no refund for the Mobility Top Up Fee (see Schedule C). However, if subsequently he/she still decides to return to EHL Campus (Singapore) for mobility semester when he/she is in BOSC 3, he/she will not be required to pay additional top up fee.

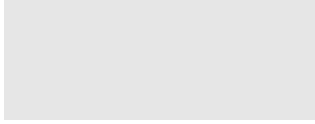
**SCHEDULE E**  
**SECTION 3**

**REFUND EVENTS**



The parties hereby acknowledge and agree to the terms stated in this Contract.

SIGNED by the PEI



\_\_\_\_\_  
Authorised Signatory of the PEI

Name: Luciano Lopez, Managing Director and Associate Dean

Date: 9 September 2024

SIGNED by the Contracting Party

\_\_\_\_\_  
Name of Contracting Party:

Date:

SAMPLE-DO NOT USE