



# Student Guide

## EHL Campus Passugg



# Let's start a new chapter together !



## Welcome to the EHL Family!

Congratulations on your acceptance to EHL and for making the excellent decision to join us. You are about to embark on a life-changing experience with so many new people, places, and things to discover. This guidebook was designed by students to help you throughout the acceptance process and to guide you through the months before starting your journey at EHL Campus Passugg.

# 01

## Most important things first



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## Time until Start Date

1 to 3 months before

2 to 4 weeks before

1 week before

The night before

The day of the departure



- Sign up for an extensive medical examination. Get vaccinations, if needed.
- Book your flight after some research.
- Check your passport and credit card's validity.

- Stock up any prescription medicines you take. Get a doctor's note authorizing their use and the refill.
- Consider giving power of attorney to your parents or guardian for financial and legal matters.

- Activate your mobile phone for abroad.
- Get copies of your important documents.
- Get Swiss Francs (CHF) for the first few days of school.
- Buy one adapter plug for Swiss cable connections.
- Start packing.

- Re-confirm your flight.
- Pack your carry-on bag. Include: Passport, flight ticket, address and number, documents and valuables.

- Arrive at the airport early enough, 2-3 hours prior to departure.
- If the plane is delayed or cancelled, please let us know under [info.passugg@ehl.ch](mailto:info.passugg@ehl.ch).



# Finalize your acceptance

You have been accepted to EHL, but your place is not reserved until you have completed these three steps:



## SIGN THE STUDY CONTRACT:

When you are ready to commit to joining EHL, please sign and return the Study Contract.



## MAKE YOUR PAYMENT:

In order to secure your place in the program, you will need to make a down payment of the tuition fees. Pay the school fees according to the dates given on the invoice.



## FULFILL THE CONDITIONS OF YOUR OFFER (IF APPLICABLE):

If you received specific instructions about the conditions of your acceptance, whether it be for academic results or work experience, then make sure you send proof of it in a timely manner.



## Payment information

If you have questions about your invoice, please contact the clerk that is listed on your invoice or write an e-mail to [finance.passugg@ehl.ch](mailto:finance.passugg@ehl.ch).

The payment information of the school are the following:

EHL SSTH Swiss School of Tourism and Hospitality LTD  
Hauptstrasse 12  
CH-7062 Passugg  
Bank account: Graubündner Kantonalbank  
Account: CK 414.091.500  
IBAN: CH68 0077 4110 4110 9150 0  
BIC / SWIFT-Code: GRKBCH2270A  
Clearing No.: 774

There is also the possibility to make your payment through Western Union.

# Plan your gap

How many days are left until you start EHL? Whether it's 90 or 200, the days will go by very quickly. Make the best of this gap by filling it with useful activities that will help prepare you for your studies.

## IMPROVE A LANGUAGE:

Speaking several languages gives you more opportunities for your internships and career.

## GET MORE EXPERIENCE:

Having more full-time work experience on your CV makes you a better candidate for management roles, so use this time to buff up your CV and acquire experience in an area of hospitality that you wish to explore.



## TIPS FROM STUDENTS:

You only have a short time on campus before internship starts, so:

- Work on your CV before you start at EHL
- Do some research about hospitality departments, jobs and companies before you arrive, so you can search for an internship that suits your expectations.

Good to know:  
67% of EHL students speak at  
least 3 foreign languages.





# Join our community



Follow us on social media!



EHL Group (EHL Campus Passugg)



ehl.passugg



EHL Swiss School of Tourism and Hospitality (SSTH)



EHL Swiss School of Tourism and Hospitality



EHLHospitalitySchool



ehl\_studentlife

## UPDATE YOUR STATUS

On social media, update your profile to include EHL Passugg as your new school, residence or location. This will ensure you get all of the latest news and start meeting friends from EHL Campus Passugg right away.

## READ OUR BLOGS

In order to gain some hospitality insights and trends, it is important for you to go through our [Blogs](#). It is entertaining and educational.



# Applying for a visa

## DO YOU NEED A VISA TO STUDY AT EHL PASSUGG?

Are you a Swiss citizen, a current resident of Switzerland with a valid residential permit, or a citizen of a country in the European Union (EU) or from a European Free Trade Association (EFTA) member state?

- Yes → You don't need a visa.
- No → You must apply for a student visa to enter Switzerland.

## WHEN TO APPLY?

The visa process can take up to three months, so you should apply for your visa as soon as possible.

## HOW TO APPLY?

Go to the federal Swiss website [www.eda.ch](http://www.eda.ch) to find all information about visas. If you are coming from abroad, visit the Swiss embassy or consulate in your country. Feel free to contact our EHL admissions team [admissions.passugg@ehl.ch](mailto:admissions.passugg@ehl.ch) if you have any queries.

## IMPORTANT NOTE

Students who enter Switzerland with a visa will have to apply for a residence permit and the Student Services Team will assist them to collect and bring all required documents, starting from their first day on campus.

The visa is valid 3 months only. Do not leave Switzerland before having obtained the L-permit. This might take up to 4 weeks. Your L-permit will be renewed each year by the Student Services Team.



Good to know:  
The average age of the  
students is 22 years.



**Good to know:**

**EHL Campus Passugg has 3 different educational programs:**

- Hotel Communication Apprenticeship EFZ (HoKo)
- Swiss Professional Degree in Hospitality Management (HF)
- Direct Entry Bachelor in International Hospitality Management

# Complete your enrollment

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Before your arrival, you will need to complete several administrative tasks, which are mostly done through EHL's online portals.

**AN EHL EMAIL ACCOUNT WILL BE CREATED FOR YOU AS FOLLOWS:**

firstname.lastname@ehl.ch. EHL staff will use this email to communicate with you, so do not forget to check this email address regularly, starting from the time you activate your account. If you forget your password or cannot login, our student services staff in school will assist you.

Approximately one month before your program starts, you will receive an email with your EHL email account. Please log onto all platforms as instructed to make sure, that you receive all necessary information. Simultaneously with the various account details you will receive the specifications for your laptop.



# Enrollment FAQs

**Health and Accident Insurance:** If your fiscal residence is outside Switzerland (or parents' fiscal residence is outside Switzerland) at the start of your studies at EHL, then you will be automatically enrolled in EHL's health and accident insurance plan. It is possible to be exempted from this insurance coverage by providing proof of adequate coverage to the Swiss authorities.

**SPECIAL NEEDS:** If you have any special needs for academic or physical adaptations, then you should send a physician's report explaining your condition and the requirements.

**ALLERGIES:** EHL offers a wide variety of cuisine and uses the universal system of food allergens labels developed by the WHO to inform customers about allergens found in the F&B outlets. If you have any severe allergies, this should be indicated in your medical documents.

**MEDICATIONS:** If you require prescription medication, then you should arrive with at least a month's supply. No medication is provided by EHL staff. You can contact the Student Service office to book an appointment with our regional doctor.





# What to pack?

This is ultimate packing list for daily life on campus.



## BUSINESS ATTIRE

- 2-3 Suits (blazer and coordinated trousers or skirt/dress)
- 4-6 Shirts with collars or blouses and V-neck sweaters or turtlenecks
- Neck ties (for men)
- Comfortable shoes and socks or tights



## OUTDOOR ATTIRE

- Warm, water-resistant coat compatible with business attire
- Non-slip boots or shoes for snow
- Umbrella



## SPORT & CASUAL ATTIRE

- Indoor and outdoor sports wear
- Casual wear: jeans, t-shirts, sweats, etc. (be respectful of EHL values)
- Comfortable sleep attire, slippers, etc.
- Evening wear for parties and going out.
- A good pair of sunglasses (it's quite bright here!)
- Cultural souvenirs or traditional costumes for events



## ELECTRONICS

- Electrical plug adapters for Swiss outlets
- Flashlight or book light
- Hairdryer
- Phone and electronic chargers
- Portable charge



## BATHROOM ESSENTIALS

- Shower: Flip-flops, Shower caddy
- Toiletries: Face wash, shower gel, razor, contact lenses, hair products, make-up, hairbrush, lotion, toothbrush, toothpaste
- Health: First aid kit, medicines, cough drops, vitamins



## FOR THE CLASS

- Laptop
- Notebook
- Pen, pencils
- Chargers
- Headphones
- Folders, paper clips, sticky notes, highlighters



## FOR YOU

- Visa, Passport
- Credit cards
- Medical insurance card
- Swiss Francs (CHF) for the first few days
- Driver's License
- Photos of family and friends
- Snacks from home
- Mojos



Bedsheets and towels are provided and washed by the school.



All details about the dress code and our guide for professional appearance can be found on p. 31 of this booklet.

# Arriving on EHL Campus Passugg

You will be expected to arrive during the official registration day as indicated in your acceptance email. You will also receive newsletters from the campus with instructions for parking and registration before your start date. Please make arrangements to arrive on that day, during the opening hours. Our Front Office team is ready to welcome you!



## Intro Days

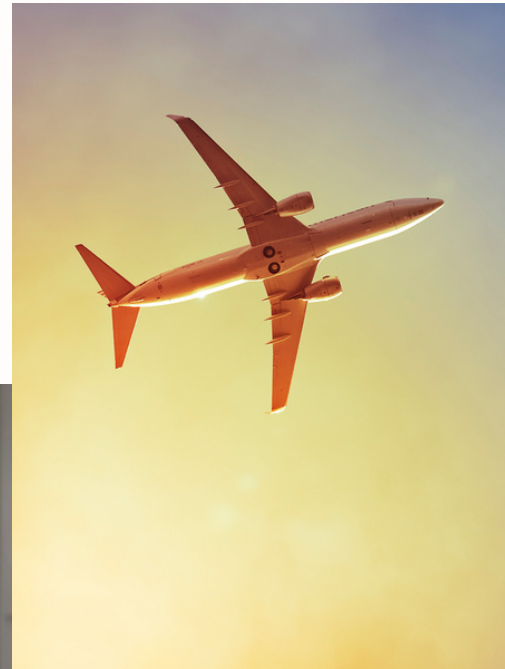
During the first days on campus, which we call Intro Days, you will be in good hands. Our teams of staff and students will be here to welcome you and introduce you to the campus, so don't panic!

### Registration & Check-in:

When you arrive on campus, you will go through a registration process, receive your student card, and check into your room. You will also receive a schedule of events for the first days, with a checklist of things you must do.

### Orientation Activities:

Intro Days is a very busy time with presentations about your program, internships, student services, student committees and much more, plus a campus tour. You will also be invited to icebreaker events and have a chance to get to know your fellow students.



### ARRIVING BY PLANE/TRAIN:

The nearest airport is Zurich International Airport. From there take the train to Chur, which will take less than 2 hours to reach. Continue by bus 42, direction "Tschierschen," which runs hourly and takes 15 minutes to get to the EHL bus stop called "Passugg Hotelfachschule".

First semester students will be picked up by EHL staff directly at the airport



### ARRIVING BY CAR:

The campus address is: Hauptstrasse 12, 7062 Passugg, Switzerland. It should be easy to find using your car's navigation system or your mobile phone.

If you cannot find, please feel free to call +41 81 255 11 11. You will receive more details about the process for parking and registration in an email a few weeks before you arrive.

Good to know:  
EHL Campus Passugg has  
around 400 students.



# 02

## Life in Switzerland



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# Apps



**SBB**

The most efficient transport app that helps you in commuting all over Switzerland and neighboring locations.



**WHATSAPP**

A messaging app, most popular in Switzerland for free texts and calls



**FOREX**

Exchange rates between different currencies



**TWINT**

Switzerland's digital cash app. Links to phone number and your Swiss bank account or pre-pay.



**EAT.CH**

Order food to be picked up from local restaurants or delivered to you.



**TO GOOD TO GO**

Order inexpensive food options, which would have been thrown away by the restaurant or shop otherwise.



**OUTLOOK**

Helps in easy communication with school and your potential peers.



**MICROSOFT TEAMS**

Download it to access internal school news from your phone.



**CITY GUIDE APPS**

Official Swiss apps for attractions and site-seeing in Swiss cities.  
- City E-Guide Chur



Good to know:  
+100 employees are  
employed on EHL Campus  
Passugg.

# Banking & currency

In Switzerland, the currency is the Swiss Franc (CHF) and it is divided into 100 Rappen. It comes in bank notes of 10, 20, 50, 100, and even 1000 CHF and coins of 5, 10, 20, and 50 or 1, 2, and 5 CHF coins. You can change money in the airport, train stations and banks (for a fee) and in some hotels.

Most major credit and debit cards (Visa, MasterCard, Maestro, Cirrus, etc.) can be used to withdraw cash at ATMs and pay in stores. When using a card on a foreign account, you will be charged based on the daily exchange rate for Swiss Francs and you may have some charges for international transactions. Some services still accept cash only (restaurants, taxis, street vendors, etc).

To open a bank account or exchange money you need to bring along your passport and your L-permit. A senior student will be available if necessary to help you. We recommend the following banks in Chur:

- GKB: [Graubündner Kantonalbank](#)
- UBS: [Union Bank of Switzerland](#)
- Raiffeisen: [Raiffeisen](#)

# Tips for saving money

Since Switzerland is an expensive place to live, we offer some tips on how you could save money and still be able to enjoy the country.

- Eating out can be expensive in Switzerland, take advantage of your meal card on campus and try having simple “no-cook” dinners in our students’ kitchen with friends.
- Taxis are costly, so avoid them if possible. Often, public transportation will get you there just as fast, but you must be on time because the buses and trains leave exactly on time.



# Etiquette

As you begin exploring Switzerland, you will make friends from the country and join social and formal occasions. The Swiss apply a set of rather easy to follow rules.

- Always be punctual. The Swiss consider it as an insult if you arrive late or early.
- Always greet every individual if you are joining a crowd of people for a meeting, a game, a get-together, or any projects etc.
- Remember to say please and thank you and you are welcome (or the French, German or Italian equivalent).
- At the table: keep your hands above, and no elbows on the table, no talking with the mouth full, and no telephone. If someone hands you a platter of food or a bottle of wine, always serve others first.
- Always look each person in the eyes when saying a toast; in Romanish (the local language in Graubünden), they say “Viva”.

# Mobile phones

When choosing your mobile service provider, keep in mind:

- Unlimited 4G is useful when traveling around Switzerland and keeping in touch with your family overseas.
- Contracts usually last a minimum of a year and charge a high fee to change/cancel early.
- Possibility to purchase a SIM card separately, so you do not have to buy a new phone.
- Some of the mobile phone companies: Swisscom, Salt, Sunrise etc.

Switzerland has three main providers for mobile communication:

- Swisscom: Gäuggelstrasse 7, 7000 Chur
- Sunrise: Alexanderstrasse 8, 7000 Chur
- Salt: Bahnhofstrasse 8, 7000 Chur







## New city



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# What is the city of Chur like?

Chur is the capital and the largest town of the Swiss canton Graubünden also known as Grisons, it is as well the oldest town in Switzerland. The official language of Chur is German (the Swiss variety of standard), but the main spoken language is the local variant of the High Alemannic Swiss German dialect. Below are some websites that might help you get to know the city well.

- [Chur- The Alpine City](#) - Helpful for activities to do in Graubünden.
- [Chur, Switzerland Tourism](#) - A guide for famous attractions to visit and current events happening in the city.

Good to know:  
There are 225 beds on  
campus





# WHAT ACTIVITIES CAN YOU DO?

Chur is more than just being archaic now. It offers a great variety of activities for enthusiastic individuals who want to seek a little adventure with a relaxing mind. Some of the destinations might not be in Chur, but they are not that far to reach by local transport.

- Adventure Room (Escape Room)
- Obere Au (Sports, Fitness and Wellness Center)
- Bundnerkunst Museum (Art Museum)
- Chur Bergbahnen (Cable Car Ride)
- Bernina Express (Alpine journey through the mountains)
- Crestasee & Caumasee (Lakes)
- SalzKeller - Medical Floating Spa Chur (Relaxation & Spa)





# Best restaurants near Passugg

The following are a few restaurants in and around Chur, which are our students' most visited restaurants. All the places are accessible by bus from Passugg and they are not very far away. It is always better to make reservations beforehand.

**Local & Tapas:** If you are a lover of tapas and local food, these places are worth visiting.

- Calanda: Located near the old city, this contemporary restaurant has a modern look & feel as well as a varied menu of market fresh food.
- Jamies: Great for steaks and it is also vegetarian friendly.
- Restaurant zum Zollhaus: Did someone say Cheese Fondue? This place is perfect for that.
- Pirahna Tapas Bar: It offers delicious food items on the Tapas Menu. A must try.

**Italian:** Who doesn't love a good Pizza? They all offer great deals on Italian dishes and specialize in Pizzas.

- Mamma Mia: Freshly made pizzas and delicious desserts.
- Va Bene: Upscale modern European fine dining restaurant with a leading wine list & seasonal offerings.

**Asian:** Food that brings all your taste buds to life.

- Mekong Asia Restaurant: Authentic dishes from Southeast Asia and other flavors.
- Mandarin Oriental: It offers the best Thai and Chinese cuisine.

**Take Away Options:** Looking for a quick bite? We have you covered.

- Ciao Bella (Kebabs and more)
- Malteser Thai Haus (Thai specialties)
- American Snack Bar (American & Indian)

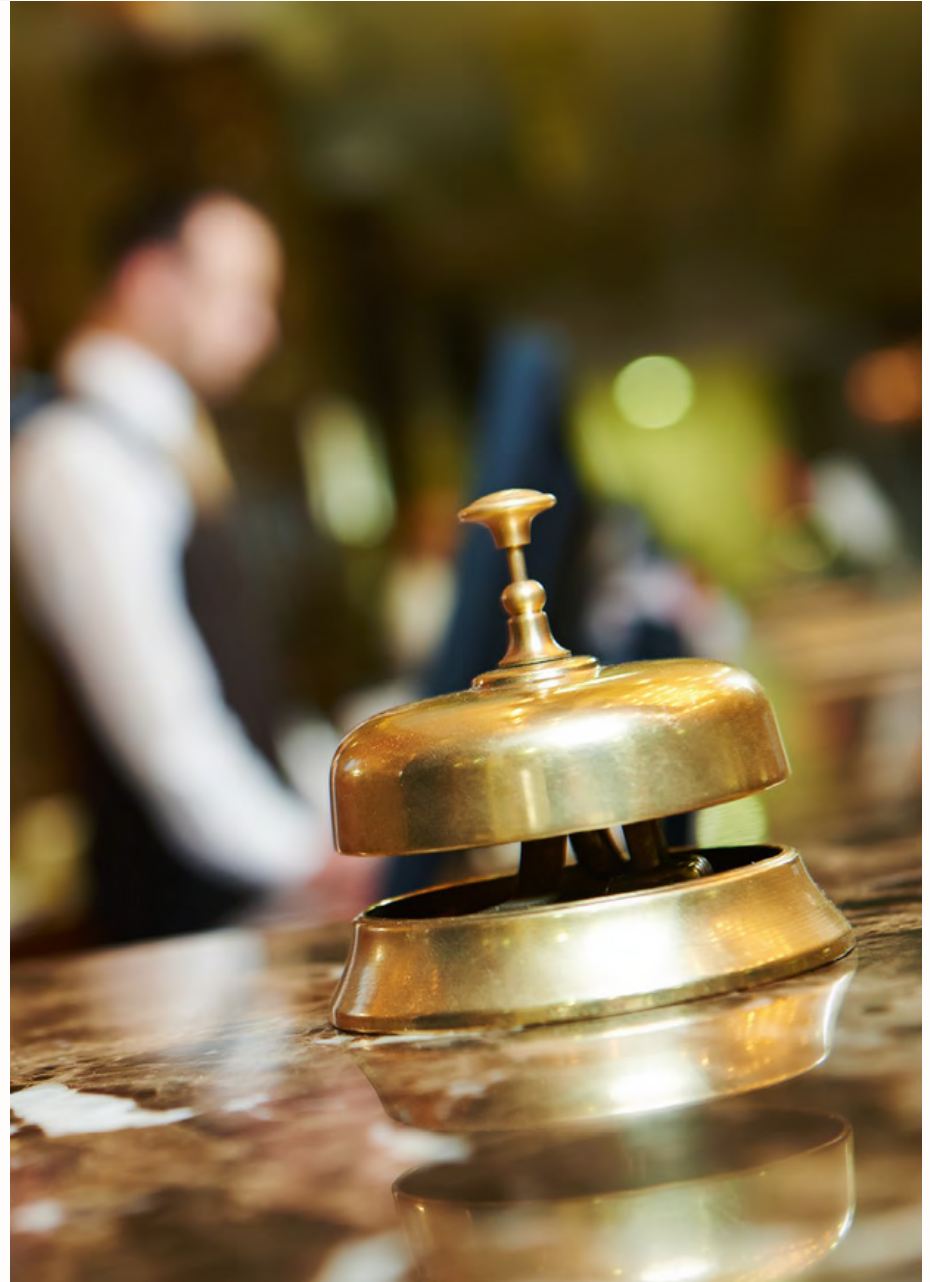


# Hotels

As the school hotel is fully booked, we recommend guests of our students to stay at a hotel in the region:

- [Hotel ABC Chur](#)
- [Hotel Sommerau Chur](#)
- [Hotel Stern Chur](#)
- [Grand Resort Bad Ragaz](#)

Please note that these hotels offer special fees for EHL Passugg guests. To receive more information contact [info.passugg@ehl.ch](mailto:info.passugg@ehl.ch).





# NIGHT LIFE

Chur has one of the best selections of bars and clubs in Switzerland.

Here's a little overview of the favorites of EHL students.

## VIVA

It has a good vibe for people who like to dance and chill.

## WERKSTATT

A bar where a lot of locals and students from all around Chur meet to have a cool drink or an exclusive, local snack.

## MEPHISTO

Great place for shakers and having a fun time. Many students come here to drink and relax.

## STREET CAFÉ

Students often come here for drinks and delicious bites. Got an open café and chill vibe.

## SCHALL UND RAUCH

A fun bar that is located in the middle of the Welschdörfli which is the Mekka of the Churer nightlife.

## VINO Y MAS

This place offers a varied platter of tapas food bites and a great selection of wines.







# Shopping with style

Chur, being the oldest town in Switzerland is quite international with its choices in shopping outlets. Check out the local streets of Chur and spot your favourite outlet. Below are some of the shopping outlets that you could try in your free time.

## DEPARTMENTAL STORES

- MANOR
- CITY WEST
- OTTO'S

## GROCERIES & PERSONAL SUPPLIES

- MIGROS
- COOP
- ALDI
- DENNER
- LIDL

## MEDICAL STORES

- Amavita Apotheke, Bahnhof Chur
- TopPharm Raetus Apotheke, Chur

## ONLINE STORES

- LeShop (Migros)
- Zalando

## CLOTHING STORES

- H&M
- Vero Moda
- Espirit
- Marc O'Polo
- New Yorker
- C&A
- Zebra
- Chicorée Mode



## TIPS FROM STUDENTS:

- Most of the grocery stores do not give free bags. Bring your own re-usable shopping bags.
- Invest in a study backpack or rolling shopping bag if you take the bus or walk.
- Stock up on essential items when stores are open. Stores in the city of Chur close early (from 18:00) on weekdays and Saturdays, and most stores are closed on Sundays.
- Alcohol and tobacco can only be purchased in certain grocery stores. Remember to carry your ID with you.
- In case of emergencies, the train station has a shop that is open from 5:30 am till midnight.

# Recycling

Switzerland's recycling policies have enabled it to hold the first position in the world's environment performance index ranking. It may take some time to understand but, you will quickly realize how good it is for your conscience and the environment.

## COMMON RECYCLABLES

Always sort these items out and place them in the bins located around campus.

- Paper & cardboard
- PET bottles
- Aluminium
- Glass items, separated by colours

## OTHER GARBAGE

- Students living in EHL accommodations can deposit their trash in the bins located in common areas around campus.
- Off-campus, garbage must be placed in appropriate containers. When living off-campus, you must purchase special bags in Swiss grocery stores.
- The most common (household size) bag is 35L and costs 20 CHF for 10 bags. Attempting to use any other garbage bag or depositing trash outside of a proper recipient risks a fine of up to 300 CHF.

## OTHER RECYCLABLE ITEMS

- It is very important to recycle batteries and electronics because they contain heavy metals that are bad for the environment.
- Other items such as milk bottles, lightbulbs, Nespresso capsules, metals, household items, broken dishes, wood items etc. are all recyclable.
- Find the nearest recycling points using this website: [www.swissrecycling.ch](http://www.swissrecycling.ch)





# Transportation

The public transportation system in Switzerland is very reliable, and extensive. You can travel anywhere in Switzerland using the buses, tram and trains



## BUSES

EHL Campus Passugg has a bus stop right in front of the school in Passugg (Hotelfachschule); you can take the bus (number 42) to the train station and move ahead from the bus stop in different directions depending on the destination.

## TRAINS

Chur train station is small but it has connections that go to Milan, Vienna, Liechtenstein, Amsterdam and Munich, that leave daily. Purchase your tickets at the train station, at the windows of the distribution machines, which have instructions in English. Do not board a train without a ticket, there are controllers checking your tickets.

If you plan to use the train often to travel, consider purchasing a half-fare card so you pay half price on all your tickets. Moreover, you can buy a GA (general abonnement) which enables you to take all public transportation in Switzerland for free or a BÜGA, which is similar but only valid in the canton Graubünden. Plan ahead to get good deals on the [www.sbb.ch](http://www.sbb.ch) website such as the Saver Day Pass and the Supersaver tickets.

## CARS

Both staff and students have the opportunity to rent electric and Mobility (car sharing) cars on campus.

If you plan to drive on the motorway in Switzerland, you must purchase a Swiss "Auto-route Vignette" available at gas stations for 40 CHF.

Swiss law requires cars to have winter tires during snowy weather (approx. October to April); if you are stuck in the snow you are responsible and may receive a ticket with a fine.

Switzerland is very strict about the consumption of alcohol and driving (the equivalent of one drink is all that is allowed, less for new drivers and professional drivers). Know and respect the limits or you may face heavy consequences.

## TAXIS

Taxis are highly regulated and safe in Switzerland, but they are some of the most expensive in the world. Also, they are not readily available in remote areas or at some times of day. EHL Campus Passugg has agreed special conditions for students with selected partners.

Below are some contacts:

- Taxi724: +41 81 404 24 24
- Chur Alp Taxi: +41 79 334 02 02
- Taxi Pino Chur: +41 79 291 71 71

Good to know:  
50% of students study in the English division.





#### DURING SCHOOL MID-TERM BREAK:

- Beach vacation: Greece, Spain, Malta, Italy or Croatia.
- Big city tours: London, Paris, Barcelona, Berlin or Amsterdam.
- Rent a chalet in the mountains with friends to ski or snowboard every day.

# Travelling Around

Graubünden is well known for its archaic construction and beautiful lakes. There are a number of places to visit since Switzerland is in the heart of Europe. Some are listed below.

#### MOUNTAIN DESTINATIONS TO VISIT:

We have our snow-capped peaks to thank for making Switzerland one of the world's most popular travel destinations. If you are a ski lover or want to learn the art, you must visit these places in Graubünden.

- Arosa (1 hour from Chur)
- Lenzerheide (20 minutes from Passugg)
- Flims (35 minutes from Chur)
- Tschierschen (20 minutes from Passugg)

#### ONE-DAY TRIP:

- Experience the Bernina Express, which is a UNESCO-listed route on a round-trip, all-day tour from Chur in a wagon with panoramic views of the mountains, bridges, and viaducts.
- Visit the capital of Switzerland, Bern for a scientific tour of the Einstein Museum.
- Swiss National Park in Graubünden.
- Visit ski and summer resorts in Malbun, Liechtenstein.
- The Chocolate Frey Visitor Centre in Buchs AG is a dream for every chocolate lover.
- Enjoy a dinner cruise in Lucerne.
- Thermal Spa in Grand Resort Bad Ragaz is an exclusive treat for relaxation and recuperation.

#### OVERNIGHT TRIP:

- Go to Germany for Oktoberfest or Europa Park.
- Take a train to Milan for shopping and delicious Italian food.
- Visit Swarovski Crystal Worlds Museum in Wattens, Austria.
- Zurich is a fun city for shopping, eating out and nightlife.

# Weather

Having a look at the weather in detail, Switzerland comprises of all the 4 seasons around the year.

In the winter, especially on top of Passugg where our campus is located, we see temperatures that vary from a cool 3-10 degrees Celsius (°C), all the way down to freezing with icy rain and snow, which could also reach minus temperatures.

Spring (April & May) and fall (October & November) bring quite a variety of rain and wind mixed with warm sunny days, the temperature can change drastically from 8-20 °C in a day.

During summertime (June-September), the weather goes up to 25-30 °C, which is perfect if you want to go for a cool swim or just relax under the sun. Sometimes, it does reach mid-thirties too but that does not stop our students from having fun.

Good to know:  
We have over 30 different  
nationalities on campus.





# 04

## EHL Campus Passugg



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# EHL Campus Passugg

## CAMPUS ADDRESS

For students living on campus, the mail is available in the mailboxes outside student services offices. You will receive an email if there is a parcel for you.

EHL Swiss School of Tourism and Hospitality  
Hauptstrasse 12  
7062 Chur-Passugg  
Switzerland

## CONTACTS FOR PARENTS

If your parents have any questions about administrative documents, they can contact the Student Services. However, as an institution, we respect students' right to privacy; therefore, no information can be given to parents concerning issues such as health, attendance, academic performance, etc.

Contact: +41 81 255 11 11  
Email: [studentservices@ehl.ch](mailto:studentservices@ehl.ch)

Good to know:  
Passugg is only 10 minutes  
away from Chur, the capital  
of Graubünden.

## SEMESTER DATES

The semester key dates for:

- [Hotel Communication Specialists \(HoKo\)](#)
- [Swiss Professional Degree \(HF\)](#)
- Direct Entry Bachelor students can be found on [my.ehl.edu](http://my.ehl.edu).

## STUDENT CARD

You will receive a student card at check-in and you should keep it with you at all times. It allows you to pay for meals and drinks, make photocopies and print and more. You can recharge it at the Reception (cash and credit). If you lose your card, you will be charged 50 CHF for a replacement.





# Your Accommodation

EHL Campus Passugg offers various accommodation options, single or double rooms with or without private bathroom. In total, the campus consists of three buildings, the Schulhotel, which is the main building. The Bachelor Village, which is located on the slope above the school hotel and the Fontana, which is located opposite the school hotel.

The rooms are all furnished with a bed, cupboard, chair and desk. Bedsheets and towels are provided and washed by the school.

More pictures of the different rooms can be found on the [website](#).





# Food and Beverage Outlets

We have six in-house restaurants run by students and supervised by teachers with expertise in their respective fields. They train our students from scratch, ensuring that they learn the right way of serving and cooking according to the standards taught at EHL.



## NOTE

As a new student, you will receive a student card that links to your pre-paid food and beverage account that is charged with a mandatory amount (included in your fees). You can use this card in any of the F&B outlets on campus. The prepaid amount must be used before the end of the academic year and is not refundable.



## THE MARKET

In the self-service restaurant of EHL Campus Passugg, called "The Market", things get a little faster. Students, lecturers and staff can choose what they like best from a buffet of salads, main courses and desserts. Some dishes are prepared directly in front of the guests according to the Marché principle.



## CAMPIGIANA

The "Campigiana", our bistro and bar, is the heart of the school. Students, lecturers and staff meet here for coffee and a croissant. Or are you in the mood for something healthy? Then try Giuseppe's seasonal smoothie creations! At lunchtime, there are various options you can choose from like burgers, sandwiches and vegan plates. In the evening, the bar becomes a meeting place for students. Enjoy a glass of wine or a beer with friends from all over the world.



## THE ESSENCE

"The Essence" is about the core of a gastronomic education. In the dining room, students learn how to set a table with formal style, and modern plating in a classy way. There are two types of services here: Guéridon platter service, in which you learn to carve and serve in front of the guest and on the other hand a banquet service. As a guest, you can enjoy a freshly prepared, classic 3-course menu including wine service and coffee at the end.



## DA FORTUNAT

The restaurant "Da Fortunat" is dedicated to regional Swiss cuisine. Regional and organic products play the main role here. Have you ever heard of Maluns or Capuns? Our Da Fortunat manager, Mr. Manfred, welcomes you and gives you the opportunity to discover cuisine and specialties from Grisons.



## UMAMI

Our "Umami" restaurant is completely dedicated to Asian cuisine. Enjoy Asian specialties such as sushi, poke and noodle soups prepared by students under the guidance of our Chef at a live cooking station.



## ELYSIUM

"Elysium" is, where guests are invited on an extraordinary journey. Exclusive gourmet cuisine is combined with the latest digital achievements to create a unique guest experience at each meal. Animations, projections, sound and scent effects appeal to all senses, creating an unprecedented gastronomic performance.

# Dress Code

At EHL we want students to dress every day as if they might be interviewed for their dream job because you never know whom you may meet on campus and you never get a second chance to make a good first impression. Therefore, a business attire dress code is in effect on campus during weekdays.

Here you can download the [Guide for professional Appearance](#), which explains all the regulations of the dress code in detail.

Keep these guidelines in mind when purchasing and packing your business attire.



Good to know:  
EHL has more than 30'000  
Alumni in 150 countries





## UNIFORMS

During the Intro Days, you will be professionally measured so that we can design a custom chef and service uniform for you.

## DRY CLEANING & WASHING

On each floor of the school hotel washing machines and tumble dryers are provided, free of charge. Please use your own detergent. Irons and ironing boards are also available.

Blankets, bed sheets and towels will be washed by the school. Students must do their own laundry, e.g. clothes and uniforms.

A dry-cleaning service is available on campus. The drop-off/pick-up can be done at the Reception. It has extra charges and is available: Monday-Friday, 07:00-17:00.

Good to know:  
50%  
of students study in  
the German division.

# IT Services

## THE MAIN ACTIVITIES OF THE IT SERVICE DESK

- Installation of essential software for the EHL curriculum (Microsoft Office, Fidelio, etc)
- Help students access EHL IT resources: WiFi, Printers, EHL Passugg care, Citrix, Software, etc.
- Advise students on laptop purchase offers

## AUDIO-VISUAL SERVICE

Lends out audio-visual equipment such as cameras, recorders, speakers, lights, and projectors (24 hour notice required). They set up equipment for committee events.

## PRINTERS

Printers are located throughout the school. You must be connected to the EHL network and the printer drivers must be installed on your computer.

- Username: your EHL email address (first name.last name@ehl.ch)
- Password: your email password

## WIRELESS INTERNET ACCESS

On campus, we have a robust WiFi network for the use of devices for work and leisure. The WiFi area includes the dormitories on campus as well.

- You will receive login information during registration





# Student Services

## STUDENT SERVICES CENTRE

The Student Service Centre is a unique point of contact and brings together all the different non-academic services offered to the students in one location.

They are in charge of the following areas:

- Student Card
- Classroom confirmations
- Help related to Swiss authorities (L-permits, visas, etc.)
- Insurance

## Reception

At the reception, you can do the following tasks:

- Requests regarding the rooms
- Withdraw cash from your credit cards
- Book a doctor's appointment
- Rooms & Parking (reservations only)
- F&B and Print account top up
- Call a taxi
- Drop-off and pick-up dry cleaning



# IMPORTANT CONTACTS

If you need help, have any questions or need advice, feel free to contact us anytime.

## ADMISSIONS OFFICE

- [admissions.passugg@ehl.ch](mailto:admissions.passugg@ehl.ch)

## FINANCES

- [finance.passugg@ehl.ch](mailto:finance.passugg@ehl.ch)

## STUDENT SERVICES

- [studentservices@ehl.ch](mailto:studentservices@ehl.ch)

## FRONT OFFICE

- [info.passugg@ehl.ch](mailto:info.passugg@ehl.ch)

## HF ENGLISH PROGRAM

- [david.puser@ehl.ch](mailto:david.puser@ehl.ch)

## HF GERMAN PROGRAM

- [barbara.helbling@ehl.ch](mailto:barbara.helbling@ehl.ch)

## HOKO PROGRAM

- [barbara.helbling@ehl.ch](mailto:barbara.helbling@ehl.ch)

## BACHELOR PROGRAM

- [bosc.coordination@ehl.ch](mailto:bosc.coordination@ehl.ch)

## IT

- [digitalsupport-psg@ehl.ch](mailto:digitalsupport-psg@ehl.ch)

## EMERGENCY

Important telephone numbers:

- 144 Emergency rescue service
- 117 Police
- 118 Fire department
- 1414 Rega, air rescue



We look forward to  
seeing you soon.



**EHL Swiss School of Tourism and Hospitality**

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