



Welcome to the EHL Campus Passugg

Student Guide 2021

ss.th.ehl.edu

EHL Swiss School of Tourism and Hospitality

Welcome to the EHL family

Congratulations on your acceptance to EHL and for making the excellent decision to join us. You are about to embark on a life-changing experience with so many new people, places and things to discover. This guidebook was designed by our students to set you up for success. It will help you prepare for EHL SSTH without stress and arrive with everything you need to be comfortable and make the most of your time in Passugg.



Get ready

EHL Campus Passugg in numbers

Countdown to EHL SETH

Finalize your acceptance

Plan your gap

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What to pack?

Arriving at EHL SETH

EHL Campus Passugg in numbers

22

30

Nationalities

370

Registered students

103

Employees

+22 300

Facebook Fans

3

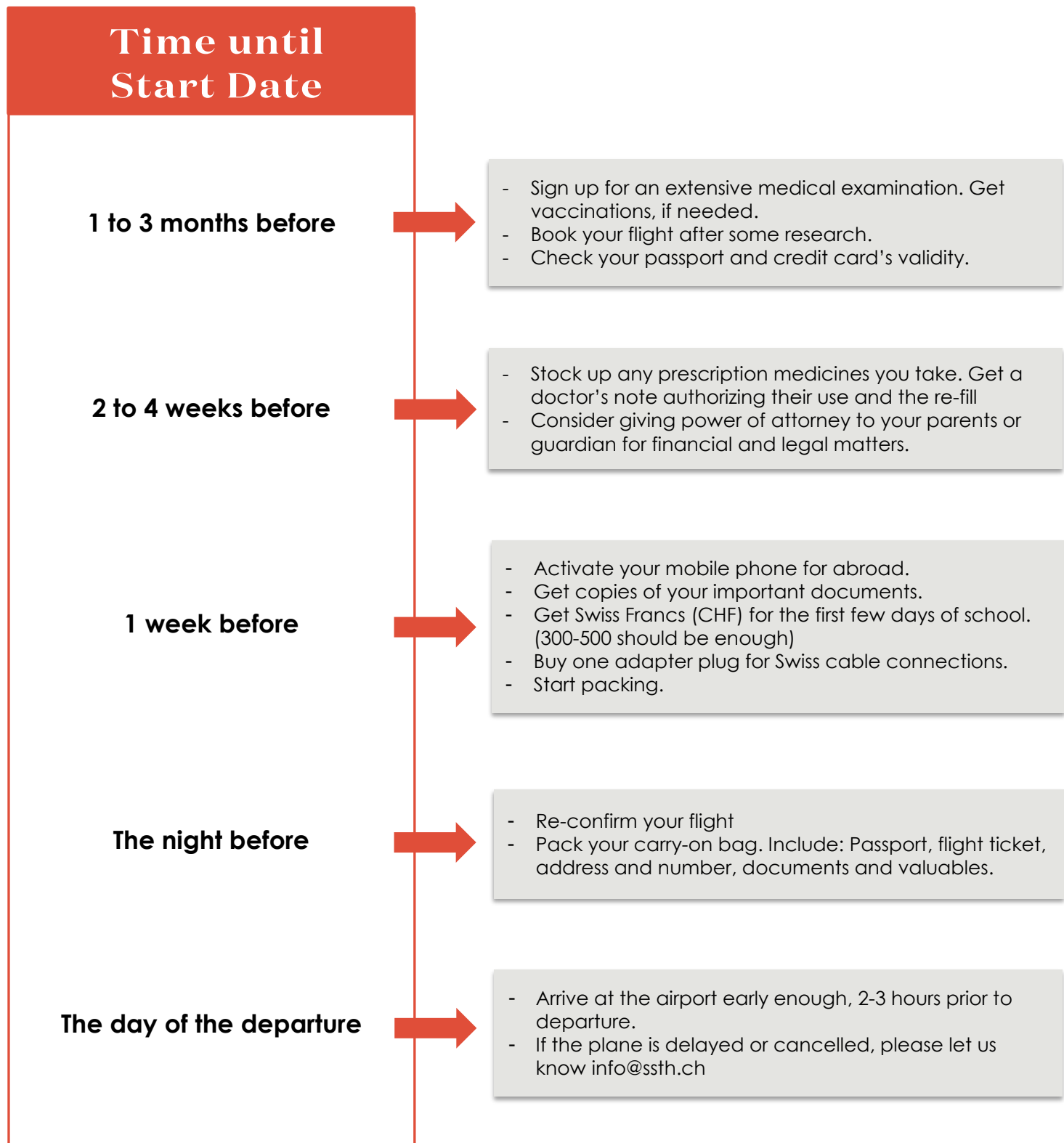
Programs:

- Hotel-Kommunikationsfachleute
- Swiss Professional Degree in Hotel & Restaurant Management
- Bachelor of Science in International Hospitality Management

+5600

Countdown to EHL SETH

Here is the outline of processes that are going to happen now that you have been accepted and the things you must do to prepare for your arrival on campus.



Finalize your acceptance

You have been accepted to EHL, but your place is not reserved until you have completed these three steps:



Accept Offer to Study at EHL:

Accept the offer for a place of study at EHL and confirm that you have accepted the internal Rules and Regulations and the Student Directives of EHL and EHL SSTH by completing the enrolment module steps "Decision" and "Confirmation".



Make Your Payment:

To secure your place in the program, you will need to make a down payment of the tuition fees according to the proforma invoice dates.



Fulfil the Conditions of Your Offer (If applicable):

If you received specific instructions about the conditions of your acceptance, whether it be for academic results or work experience, then make sure you send proof of it in a timely manner.

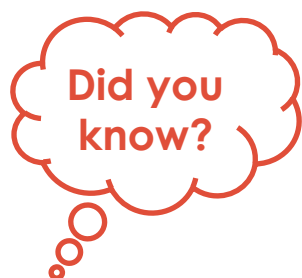


Plan your gap

How many days are left until you start at EHL SSTH? Whether it's 90 or 200, the days will go by very quickly. Make the best of this gap by filling it with useful activities that will help prepare you for your studies.

Improve a Language:

Speaking several languages gives you more opportunities for your internships and career.



67% of EHL SSTH students speak at least 3 foreign languages.

TIPS from Students:

- Work on your CV before you start at EHL SSTH.
- Do some research about hospitality departments, jobs and companies before you arrive, so you can search for an internship that suits your expectations.

Get More Experience:

Having more full-time work experience on your CV makes you a better candidate for management roles, so use this time to buff up your CV and acquire experience in an area of hospitality that you wish to explore.



Join our community

Find Your EHL Class Facebook Group

To connect with other new students in your class, join the new student group for your graduation year. These groups are run by current students who will answer your questions and post interesting updates.

Update Your Status

On social media, update your profile to include EHL STH as your new school, residence or location. This will ensure you get all of the latest news and start meeting friends from EHL STH right away.

Read Our Blogs

In order to gain some hospitality insights and trends, it is important for you to go through our Blogs. It is entertaining and educational.

www.hospitalityinsights.ehl.edu



EHL Lausanne Social Media channels



ehl.lausanne



EHL Group (EHL Campus Lausanne)



Ecole hôtelière de Lausanne



EHL - Ecole hôtelière de Lausanne



EHLHospitalitySchool

EHL Passugg Social Media channels



ehl.passugg



EHL Group (EHL Campus Passugg)



EHL Swiss School of Tourism and Hospitality (STH)



EHL Swiss School of Tourism and Hospitality

Applying for a visa

Do you need a visa to study at EHL SSTH?

Are you a Swiss citizen, a current resident of Switzerland with a valid residential permit, or a citizen of a country in the European Union (EU) or from a European Free Trade Association (EFTA) member state?

Yes → You don't need a visa.

No → You must apply for a student visa to enter Switzerland.

When to apply?

The visa process can take up to three months, so you should apply for your visa as soon as possible.

How to apply?

Go to the federal Swiss website www.eda.ch to find all information about visas.

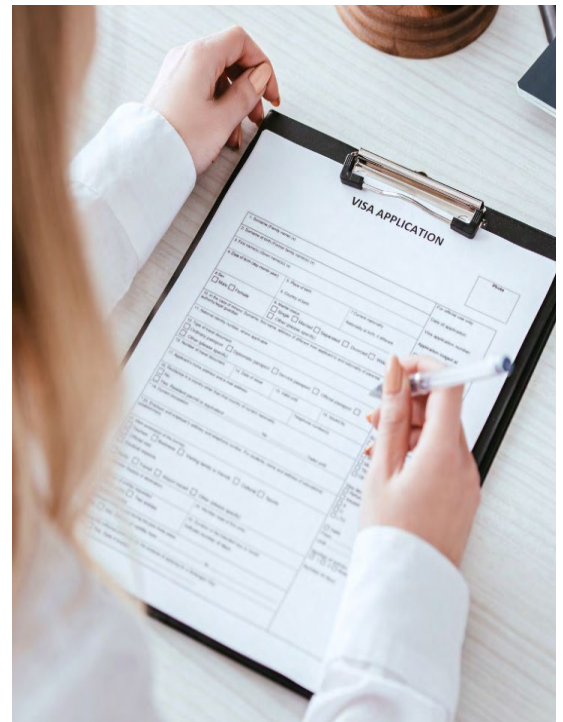
If you are coming from abroad, visit the Swiss embassy or consulate in your country.

Feel free to contact us at **studentservices@ssth.ch** if you have any queries.

Important note

Students who enter Switzerland with a visa will have to apply for a residence permit and the Student Services Team will assist you to collect and bring all required documents, starting from your first day on campus.

The visa is valid 3 months only. Do not leave Switzerland before having obtained the L-permit. This might take up to 4 weeks.



Complete your enrollment

Before your arrival, you will need to complete several administrative tasks, which are mostly done through EHL's online portals.

Your EHL Email Address

An EHL university email account will be created for you as follows: **firstname.lastname@ehl.ch**

EHL staff will use this email to communicate with you, so don't forget to check this email address regularly, starting from the time you activate your account.

If you forget your password or cannot login, our virtual assistant Amelia can help you.

Enrollment Management Module (EMM)

Approximately four months before your program starts, you will receive an email inviting you to click on a link to enter the Enrollment Management Module (EMM), it is like the online application. Make sure you use this portal to complete the steps that are required such as:

- Pay your down payment
- Start your visa process
- Send medical documents
- Declare special needs
- Reserve your room or parking
- Prepare your laptop



Enrolment FAQs

If your fiscal residence is outside Switzerland (or parents' fiscal residence is outside Switzerland) at the start of your studies at EHL SSTH, then you will be automatically enrolled in EHL SSTH's health and accident insurance plan. It is possible to be exempted from this insurance coverage by providing proof of adequate coverage to the Swiss authorities.

SPECIAL NEEDS: If you have any special needs for academic or physical adaptations, then you should send a physician's report explaining your condition and the requirements.

ALLERGIES: EHL SSTH offers a wide variety of cuisine and uses the universal system of food allergens labels developed by the WHO to inform customers about allergens found in the F&B outlets. If you have any severe allergies, this should be indicated in your medical documents.

MEDICATIONS: If you require prescription medication, then you should arrive with at least a month's supply. No medication is provided by EHL SSTH staff. You can contact the Student Service to book an appointment with our regional doctor.



What to pack?

This is ultimate packing list for daily life on campus.

BUSINESS ATTIRE

- 2-3 Suits (blazer and coordinated trousers or skirt/dress)
- 4-6 Shirts with collars or blouses and V-neck sweaters or turtlenecks
- Neck ties (required for men)
- Comfortable shoes and socks or tights

OUTDOOR ATTIRE

- Warm, water-resistant coat compatible with business attire
- Non-slip boots or shoes for snow
- Umbrella

SPORT & CASUAL ATTIRE

- Indoor and outdoor sports wear
- Casual wear: jeans, t-shirts, sweats, etc. (Be respectful of EHL values)
- Comfortable sleep attire, slippers, etc.
- Evening wear for parties and going out
- A good pair of sunglasses (it's quite bright here!)
- Cultural souvenirs or traditional costumes for events

BATHROOM ESSENTIALS

- Shower: Flip-flops, Shower caddy
- Toiletries: Face wash, shower gel, razor, contact lenses, hair products, make-up, hairbrush, lotion, toothbrush, toothpaste
- Health: First aid kit, medicines, cough drops, vitamins

ELECTRONICS

- Electrical plug adapters for Swiss outlets
- Flashlight or book light
- Hairdryer
- Phone and electronic chargers
- Portable charge

FOR THE CLASS

- Laptop
- Notebook
- Pen, pencils
- Chargers
- Headphones
- Folders, paper clips, sticky notes, highlighters

FOR YOU

- Visa, Passport
- Credit cards
- Medical insurance card
- Swiss Francs (CHF) for the first few days
- Driver's License
- Photos of family and friends
- Snacks from home
- Mojos

Arriving at EHL SETH

You will be informed about the official arrival day. Please make arrangements to arrive on that day during the opening hours. Our Front Office team is ready to welcome you.

Arriving by Plane/Train:

The nearest airport is Zurich International Airport. From there take the train to Chur, which will take less than 2 hours to reach. Continue by bus 42, direction "Tschierschen," which runs hourly and takes 15 minutes to get to the EHL SETH bus stop called "Passugg Hotelfachschule."

Arriving by Car:

The campus address is: Hauptstrasse 12, 7062 Passugg, Switzerland. It should be easy to find using your car's navigation system or your mobile phone. If you cannot find, please feel free to call +41 81 255 11 11. You will receive more details about the process for parking and registration in an email a few weeks before you arrive.



Life in Switzerland

Apps

Banking & Currency

Etiquette

Mobile Phones

Apps

SBB

The most efficient transport app that helps you in commuting all over Switzerland and neighboring locations.

WhatsApp

A messaging app, most popular in Switzerland for free texts and calls.

Forex

Exchange rates between different currencies.

Twint

Switzerland's digital cash app. Links to phone number and bank account or pre-pay.



Eat.ch

Order food to be picked up from local restaurants and delivered to you.

Outlook

Helps in easy communication with school and your potential peers.

City Guide apps

Official Swiss apps for attractions and site-seeing in Swiss cities.



Banking & currency

In Switzerland, the currency is the Swiss Franc (CHF) and it is divided into 100 cents. It comes in bank notes of CHF 10, 20, 50, 100, 200, and even 1000 and coins of 5, 10, 20, and 50 cents or 1, 2, and CHF 5 coins. You can change money in the airport, train stations and banks (for a fee) and in some hotels.

Most major credit and debit cards (Visa, MasterCard, Maestro, Cirrus, etc.) can be used to withdraw cash at ATMs and pay in stores. When using a card on a foreign account, you will be charged based on the daily exchange rate for Swiss Francs and you may have some charges for international transactions. Some services still accept cash only (restaurants, taxis, street vendors, etc.).

Etiquette

As you begin exploring Switzerland, you will make friends from the country and join social and formal occasions. The Swiss apply a set of rather easy to follow rules.

- Always be punctual. The Swiss consider it as an insult if you arrive late or early.
- Always greet every individual if you are joining a crowd of people for a meeting, a game, a get-together, or any projects etc.
- Remember to say please and thank you and you are welcome (or the French, German or Italian equivalent).
- At the table: keep your hands above, and no elbows on the table, no talking with the mouth full, and no telephone. If someone hands you a platter of food or a bottle of wine, always serve others first.
- Always look each person in the eyes when saying a toast; in Romansh (the local language in Graubünden), we say “Viva”.



Mobile phones

When choosing your mobile service provider, keep in mind:

- Unlimited 4G is useful when traveling around Switzerland and keeping in touch with your family overseas.
- Contracts usually last a minimum of a year and charge 300 CHF fee to change/cancel early.
- Possibility to purchase a SIM card separately, so you do not have to buy a new phone.
- Some of the mobile phone companies: Swisscom, Salt, Sunrise etc.

Tips for saving money

Since Switzerland is an expensive place to live, we offer some tips on how you could save money and still be able to enjoy the country.

- Eating out can be expensive in Switzerland, take advantage of your meal card on campus and try having simple “no-cook” dinners in our students’ kitchen with friends.
- Taxis are costly, so avoid them if possible. Often, public transportation will get you there just as fast, but you must be on time because the buses and trains leave exactly on time.

New city

City of Chur

Activities

Restaurants near Passugg

Hotels

Night Life

Shopping

Recycling

Transportation

Traveling

Weather

What is the city of Chur like?

Chur is the capital and the largest town of the Swiss canton Graubünden also known as Grisons, it is as well the oldest town in Switzerland. The official language of Chur is Swiss German. Below are some websites that might help you get to know the city well.

- **Chur- The Alpine City** - Helpful for activities to do in Graubünden.
- **Little City** - Travel & Food bloggers.
- **Chur, Switzerland Tourism** - A guide for famous attractions to visit and current events happening in the city.



What Activities Can You Do?

Chur is more than just being archaic now. It offers a great variety of activities for enthusiastic individuals who want to seek a little adventure with a relaxing mind. Some of the destinations might not be in Chur, but they are not that far to reach by local transport.

- Adventure Room (Escape Room)
- Obere Au (Sports, Fitness and Wellness Center)
- Bundnerkunst Museum (Art Museum)
- Chur Bergbahnen (Cable Car Ride)
- Bernina Express (Alpine journey through the mountains)
- Crestasee & Caumasee (Lakes)
- SalzKeller - Medical Floating Spa Chur (Relaxation & Spa)

Best restaurants near Passugg

The following are a few restaurants in and around Chur, which are our students' most visited restaurants. All the places are accessible by bus from Passugg and they are not very far away. It is always better to make reservations beforehand.

Local & Tapas: If you are a lover of tapas and local food, these places are worth visiting.

- **Calanda:** Located near the old city, this contemporary restaurant has a modern look & feel as well as a varied menu of market fresh food.
- **Jamies:** Great for steaks and it is also vegetarian friendly.
- **Restaurant zum Zollhaus:** Did someone say Cheese Fondue? This place is perfect for that.
- **Pirahna Tapas Bar:** It offers delicious food items on the Tapas Menu. A must try.

Italian: Who doesn't love a good Pizza? They all offer great deals on Italian dishes and specialize in Pizzas.

- **Mamma Mia:** Freshly made pizzas and delicious desserts.
- **Va Bene:** Upscale modern European fine dining restaurant with a leading wine list & seasonal offerings.
- **10 Dieci Pizza Kurier:** Even Justin Bieber visited this place, you can take a seat on the same chair.

Asian: Food that brings all your taste buds to life.

- **Mekong Asia Restaurant:** Authentic dishes from Southeast Asia and other flavors.
- **Mandarin Oriental:** It offers the best Thai and Chinese cuisine.

Take Away Options: Looking for a quick bite? We have you covered.

- **Ciao Bella** (Kebabs and more)
- **Malteser Thai Haus** (Thai specialties)
- **American Snack Bar** (American & Indian)



Hotels

The Alpina Hotel

Located in Tschierschen. It is a partner hotel with EHL SETH, offers spa facilities and more. 15 minutes by bus from the campus.

\$\$-Approx 150 CHF a night



Chur City West Hotel

Modern and easy to access with a benefit of shopping center near it. 20 minutes away from campus.

\$\$\$-Approx 200 CHF a night

Hotel Stern Chur

The Romantik Hotel Stern is a historic, 360 years old hotel in the centre of Chur.

\$\$-Approx 190 CHF a night



Ibis Chur

A business hotel, which is good for short stay. 20 minutes away from the campus.

\$\$-Approx 140 CHF a night

Night Life

Chur has one of the best selections of bars and clubs in Switzerland. Here's a little overview of the favorites of EHL SSTH students.

Viva

The school organizes parties in here. It has a good vibe for people who like to dance and chill.

Mephisto

Great place for shakers and having a fun time. Many students come here to drink and relax.

Street Café

Students often come here for drinks and delicious bites. Got an open café and chill vibe.

Qbar

Awesome for private group hangouts. Great for cocktails and mocktails.

Vino y Mas

This place offers a varied platter of tapas food bites and a great selection of Wines.



Shopping With Style

Chur, being the oldest town in Switzerland is quite international with its choices in shopping outlets. Check out the local streets of Chur and spot your favourite outlet. Below are some of the shopping outlets that you could try in your free time.

Departmental Stores

- **MANOR**
- **CITY WEST**
- **OTTO'S**

Groceries & Personal Supplies

- MIGROS
- COOP
- ALDI
- DENNER

Medical Stores

- Amavita Apotheke Bahnhof Chur
- TopPharm Raetus Apotheke, Chur

Online Stores

- LeShop (Migros)
- Zalando

Clothing Stores

- H&M
- Vero Moda
- Espirit
- Marc O'Polo
- New Yorker
- C & A
- Zebra
- Chicorée Mode



TIPS FROM STUDENTS:

→ Most of the grocery stores do not give free bags. Bring your own reusable shopping bags.

→ Invest in a sturdy backpack or rolling shopping bag if you are taking the bus and walking.

→ Stock up on essential items when stores are open. Stores in the city of Chur close early (from 18:00) on weekdays and Saturdays, and most stores are closed on Sundays.

→ Alcohol and tobacco can only be purchased in certain grocery stores. Remember to carry your ID with you.

→ In case of emergencies, the train station has a shop that is open from 5:30 am till midnight.

Recycling

Switzerland's recycling policies have enabled it to hold the first position in the world's environment performance index ranking. It may take some time to understand but, you will quickly realize how good it is for your conscience and the environment.

Common Recyclables

Always sort these items out and place them in the bins located around campus.

- Paper & cardboard
- PET bottles
- Aluminium
- Glass items, separated by colours

Other Garbage

- Students living in EHL accommodations can deposit their trash in the bins located in common areas around campus.
- Off campus, garbage must be placed in appropriate containers. When living off campus, you must purchase special garbage bags in the local grocery stores.
- The most common (household size) bag is 35L and costs 20 CHF for 10 bags. Attempting to use any other garbage bag or depositing trash outside of a proper recipient risks a fine of up to 300 CHF.



Other Recyclable Items

- It is very important to recycle batteries and electronics because they contain heavy metals that are bad for the environment.
- Other items such as milk bottles, lightbulbs, Nespresso capsules, metals, household items, broken dishes, wood items etc. are all recyclable.
- Find the nearest recycling points using this website: www.swissrecycling.ch

Transportation

The public transportation system in Switzerland is very reliable, and extensive. You can travel anywhere in Switzerland using the buses, tram and trains.

Buses

EHL SSTH has a bus stop right in front of the school in Passugg (Hotelfachschule); you can take the bus (number 42) until the train station and move ahead from the bus stop to different directions depending on the destination.

Trains

Chur train station is small, but it has great connections to other destinations in Switzerland. There are also connections to Paris, Milan, Vienna, Liechtenstein, Amsterdam, and Munich, which leave daily. Purchase your tickets online on the SBB app or at the train station. Do not board a train without a ticket; controllers are checking the passenger tickets.

If you plan to use the train often to travel, consider purchasing a half-fare card, so you pay half price on all your tickets. If you often travel at night, you could also buy a 'Gleis 7' card which allows you to travel all over Switzerland after 7 pm till 5 am with no additional charge other than the card fee (applies to students who are 25 and below). Plan ahead to get good deals on the www.sbb.ch website, such as the Saver Day Pass and the Supersaver tickets.

Taxis

Taxis are highly regulated and safe in Switzerland, but they are some of the world's most expensive. Also, they are not readily available in remote areas or at some times of the day. EHL SSTH has agreed on special conditions for students with selected partners.

Taxi contacts

Taxi24: 041-81-404-24-24 (special price for EHL SSTH students)

Chur Alp Taxi: 041-79-334-02-02

Cars

Both staff and students have the opportunity to rent electric and Mobility (car sharing) cars on campus.

If you plan to drive on the motorway in Switzerland, you must purchase a Swiss "Auto-route Vignette" available at gas stations for 40 CHF.

Swiss law requires cars to have winter tires during snowy weather; if you get stuck in the snow, you are responsible and may receive a fine.

Switzerland is very strict about alcohol consumption and driving (the equivalent of one drink is all that is allowed, less for new drivers and professionals).

Know and respect the limits, or you may face heavy consequences.



Travelling Around

Graubünden is well known for its archaic construction and beautiful lakes. There are a number of places to visit since Switzerland is in the heart of Europe. Some are listed below.

Ski places to visit:

We have our snow-capped peaks to thank for making Switzerland one of the world's most popular travel destinations. If you are a ski lover or want to learn the art, you must visit these places in Graubünden.

- Arosa (1 hour from Chur)
- Lenzerheide (45 minutes from Passugg)
- Flims (35 minutes from Chur)
- Tschierschen (20 minutes from Passugg)



One-day trip:

Experience the Bernina Express, which is a UNESCO-listed route on a round-trip, all day tour from Chur in a wagon with panoramic views of the mountains, bridges, and viaducts.

- Visit the capital of Switzerland, Bern for a scientific tour of the Einstein Museum.
- Hike at the Swiss National Park in Graubünden.
- Visit ski and summer resorts in Malbun, Liechtenstein.
- The Chocolate Frey Visitor Centre in Buchs AG is a dream for every chocolate lover.
- Enjoy a dinner cruise in Lucerne.
- Thermal Spa in Grand Resort Bad Ragaz is an exclusive treat for relaxation and recuperation.



Overnight trip:

- Go to Germany for Oktoberfest or Europa Park.
- Take a train to Milan for shopping and delicious Italian food.
- Visit Swarovski Crystal Worlds Museum in Wattens, Austria.
- Zurich is a fun city for shopping, eating out and nightlife.

During holidays:

- Beach vacation: Greece, Spain, Malta, Italy or Croatia.
- Big city tours: London, Paris, Barcelona, Berlin or Amsterdam.
- Rent a chalet in the mountains with friends to ski or snowboard every day.



Weather

Having a look at the weather in detail, Switzerland comprises of all the 4 seasons around the year.



In the winter, especially on top of Passugg where our campus is located, we see temperatures that vary from cool 3-10 degrees Celsius (°C), all the way down to freezing with icy rain and snow, which could also reach minus temperatures.



Spring (April & May) and fall (October & November) bring quite a variety of rain and wind mixed with warm sunny days, the temperature can change drastically from 8-20° in a day.



During summertime (June-October), the weather goes up to 20-28 degrees Celsius, perfect if you want to go for a cool swim or relax under the sun. Sometimes, it does reach the mid-thirties, too, but that does not stop our students from having fun.

EHL Campus Passugg

EHL Swiss School of Tourism and Hospitality

Food and Beverage Outlets

Dress Code

IT Services

Student Services

EHL Swiss School of Tourism and Hospitality

Campus Address

For students living on campus, the mail is available in the mailboxes outside student services offices. You will receive an email if there is a parcel for you.

EHL SSTH
Hauptstrasse 12
7062 Chur-Passugg
Switzerland

Student Card

You will receive a student card at check-in and you should keep it with you at all times. It allows you to enter the building, pay for meals and drinks, make photocopies and print and more. You can recharge it at the Reception (cash and credit). If you lose your card, you will be charged 50 CHF for a replacement.

Contacts for Parents

If your parents have any questions about administrative documents, they can contact the Student Services. However, as an institution, we respect students' right to privacy; therefore, no information can be given to parents concerning issues such as health, attendance, academic performance, etc.

Contact: +41 81 255 11 11

Email: studentservices@ssth.ch



Food and Beverage Outlets

We have five in-house restaurants run by students and supervised by teachers with expertise in their respective fields. They train our students from scratch, ensuring that they learn the right way of serving and cooking according to the standards taught at EHL Campus

Umami

Our "Umami" restaurant is completely dedicated to Asian cuisine. Enjoy Asian specialties such as sushi, poke and noodle soups prepared by students under the cook's guidance at a live cooking station.



Da Fortunat

The restaurant "Da Fortunat" is dedicated to regional Swiss cuisine. Regional and organic products play the main role here. Have you ever heard of Maluns or Capuns? Our Da Fortunat manager, Mr. Manfred, welcomes you and gives you the opportunity to discover cuisine and specialties from Grisons.

Campigiana

The "Campigiana", our bistro and bar, is the heart of the school. Students, lecturers and staff meet here for coffee and a croissant. Are you in the mood for something healthy? Then try Giuseppe's seasonal smoothie creations! At lunchtime there are various options you can choose from: burgers, club sandwiches, and vegan meals.

In the evening, the bar becomes a meeting place for students. Enjoy a glass of wine or a beer with friends from all over the world.





The Essence

"The Essence" is about the core of a gastronomic education. In the dining room, students learn how to set a table with formal style, and modern plating in a classy way. There are two types of services here: Guéridon platter service, in which you learn to carve and serve in front of the guest and on the other hand a banquet service. As a guest, you can enjoy a freshly prepared, classic 3-course menu including wine service and coffee at the end.

The Market

In the EHL SETH self-service restaurant, called "The Market", things get a little faster. Students, lecturers and staff can choose what they like best from a buffet of salads, main courses and desserts. Some dishes are prepared directly in front of the guests according to the Marché principle.



NOTE

As a new student, you will receive a student card that links to your pre-paid food and beverage account charged with a mandatory amount (included in your fees). You can use this card in any of the F&B outlets on campus. The prepaid amount must be used before the end of the academic year and is not refundable.

Dress code

At EHL SSTH, we want students to dress everyday as if they might be interviewed for their dream job, because you never know who you may meet on campus. Therefore, a business attire dress code is in effect on campus during weekdays.

Keep these guidelines in mind when purchasing and packing your business attire.

SERIOUS:

Do not let your clothing distract from your professionalism.

NEAT:

Keep items ironed, in good repair and of good quality.

MODEST:

Revealing and very tight clothing is not appropriate.

COMFORT:

Choose clothes and shoes that fit well for all occasions.

Dry Cleaning

A dry-cleaning service is available on campus. The drop-off/pick-up can be done at the Reception. It has extra charges.

Monday-Friday, 07:00-17:00

For more info: Rules & Regulations at www.ssth.ehl.edu/en/about-us



IT Services

The main activities of the IT Service Desk are:

- Installation of essential software for EHL curriculum (Microsoft Office, Virtual-Box, etc)
- Help students access EHL IT resources: WiFi, Printers, myEHL, LMS, etc.
- Advise students on laptop purchase offers

IT Service Desk Lausanne:

Your main IT support.

Create an eTicket online: servicedesk.ehl.ch

Tel: +41 21 785 1234

Email: itsservicedesk@ehl.ch

IT Service Desk Passugg:

Your IT support for WiFi and printing issues.

Create an eTicket:

<http://sssth-intranet.ch/Helpdesk/>

Vincenzo Trimboli

Tel. +41 81 255 17 73

Printing:

Use a USB stick to print your documents at our printing/copy machines by paying with your student card.

Wireless Internet Access

On campus, we have a robust WiFi network for the use of devices for work and leisure. The WiFi area includes the dormitories on campus as well.

- You will receive your login information during the registration.



Student Services

Reception

At the reception, you can do the following tasks:

- Call a taxi,
- Withdraw cash from your credit cards,
- Book a doctor's appointment,
- Rooms & Parking (reservations only),
- F&B and Print account top up

Student Services Centre

The Service Centre is a unique point of contact and brings together all the different non-academic services offered to the students in one location.

They are in charge of the following areas:

- Insurance
- Student Card
- Help related to Swiss authorities (B-permits, visas, etc.)

BOSC Coordination

For academic matters, please contact your Undergraduate Program Coordinator
elvira.sinha-willi@ehl.ch



**We look forward to
seeing you soon.**

EHL Swiss School of Tourism and Hospitality

Hauptstrasse 12,
7062 Chur-Passugg
Switzerland

Tel: +41 81 255 11 11