

## Housekeeping internship (no minimum hours specified)

### Initial situation

To facilitate the reading of this document, the masculine form is used to designate the two sexes.

Practical work at the third place of learning replaces a mandatory internship in Housekeeping. If the mandatory areas of Front Office and Service have been met, an internship in Housekeeping can also be chosen.

### Areas of application

- Hotel/floor, restaurant

### Combined internships

A combination of Housekeeping and Service or Front Office is possible and welcome. The Housekeeping hours do not have to be demonstrated.

### Possible tasks/activities

- Planning, execution and analysis of maintenance, intermediate and basic cleaning. (Hotel: e.g., rooms with open charges, vacated rooms, public spaces, offices, spa area; Restaurant: e.g., buffet, office, floors, walls, ceilings, furniture, windows, tableware materials, such as porcelain, silver, glass, copper, etc.)
- Operation and maintenance of cleaning equipment, machines and utensils, with identification of the materials to be cleaned, such as floor coverings, furniture surfaces, etc.
- Acquisition of practical skills throughout the washing process. (Hotel: incl. logistics/distribution systems in an in-house laundry (insourcing) or at a third-party laundry (outsourcing) with the help of the laundry cycle Restaurant: collecting dirty laundry, sorting and pre-treating dirty laundry, loading and unloading machines and equipment, incl. dosing and finishing of flat washing and moulded parts)
- Recording the washing chemicals in textile management as well as the chemotechnical products in cleaning
- Distinguishing different textile fibres and interpreting their areas of application and maintenance labels, incl. machine cleaning
- Making and maintaining simple arrangements/bouquets/potted plants
- Design of public spaces/table decorations
- Gaining insight into building technology (heating/ventilation/cooling) and the measurement concept (energy/water), incl. taking readings of energy consumption and knowing energy-saving measures