



Housekeeping internship (no minimum hours specified)

Initial situation

To facilitate the reading of this document, the masculine form is used to designate the two sexes.

Practical work at the third place of learning replaces a mandatory internship in Housekeeping. If the mandatory areas of Front Office and Service have been met, an internship in Housekeeping can also be chosen.

Areas of application

- Hotel/floor, restaurant

Combined internships

A combination of Housekeeping and Service or Front Office is possible and welcome. The Housekeeping hours do not have to be demonstrated.

Possible tasks/activities

- Planning, execution and analysis of maintenance, intermediate and basic cleaning. (Hotel: e.g., rooms with open charges, vacated rooms, public spaces, offices, spa area; Restaurant: e.g., buffet, office, floors, walls, ceilings, furniture, windows, tableware materials, such as porcelain, silver, glass, copper, etc.)
- Operation and maintenance of cleaning equipment, machines and utensils, with identification of the materials to be cleaned, such as floor coverings, furniture surfaces, etc.
- Acquisition of practical skills throughout the washing process. (Hotel: incl. logistics/distribution systems in an in-house laundry (insourcing) or at a third-party laundry (outsourcing) with the help of the laundry cycle Restaurant: collecting dirty laundry, sorting and pre-treating dirty laundry, loading and unloading machines and equipment, incl. dosing and finishing of flat washing and moulded parts)
- Recording the washing chemicals in textile management as well as the chemotechnical products in cleaning
- Distinguishing different textile fibres and interpreting their areas of application and maintenance labels, incl. machine cleaning
- Making and maintaining simple arrangements/bouquets/potted plants
- Design of public spaces/table decorations
- Gaining insight into building technology (heating/ventilation/cooling) and the measurement concept (energy/water), incl. taking readings of energy consumption and knowing energy-saving measures