



Pre-Arrival Guide

Bachelor of Science in International Hospitality Management

EHL Campus Passugg



Let's start a new chapter together !



Welcome to the EHL Passugg Family

Congratulations on your acceptance to EHL Passugg and for making the excellent decision to join us. You are about to embark on a life-changing experience with so many new people, places, and things to discover. This guidebook was designed by our students to set you up for success. It will help you prepare for EHL Passugg without stress and arrive with everything you need to be comfortable and make the most of your time in Passugg.

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Get ready



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Time until Start Date

1 to 3 months before

2 to 4 weeks before

1 week before

The night before

The day of the departure



- Sign up for an extensive medical examination. Get vaccinations, if needed.
- Book your flight after some research.
- Check your passport and credit card's validity.

- Stock up any prescription medicines you take. Get a doctor's note authorizing their use and the refill
- Consider giving power of attorney to your parents or guardian for financial and legal matters.

- Activate your mobile phone for abroad.
- Get copies of your important documents.
- Get Swiss Francs (CHF) for the first few days of school.
- Buy one adapter plug for Swiss cable connections.
- Start packing.

- Re-confirm your flight
- Pack your carryon bag. Include: Passport, flight ticket, address and number, documents and valuables.

- Arrive at the airport early enough, 2-3 hours prior to departure.
- If the plane is delayed or cancelled, please let us know info@sssth.ch

Finalize your acceptance

You have been accepted to EHL Passugg, but your place is not reserved until you have completed these three steps:



ACCEPT OFFER TO STUDY AT EHL:

Accept the offer for a place of study at EHL and confirm that you have accepted the internal Rules and Regulations and the Student Directives of EHL and EHL Passugg by completing the enrolment module steps "Decision" and "Confirmation".



MAKE YOUR PAYMENT:

To secure your place in the program, you will need to make a down payment of the tuition fees according to the proforma invoice dates.



FULFIL THE CONDITIONS OF YOUR OFFER (IF APPLICABLE):

If you received specific instructions about the conditions of your acceptance, whether it be for academic results or work experience, then make sure you send proof of it in a timely manner.



Plan your gap

How many days are left until you start at EHL Passugg? Whether it's 90 or 200, the days will go by very quickly. Make the best of this gap by filling it with useful activities that will help prepare you for your studies.

IMPROVE A LANGUAGE:

Speaking several languages gives you more opportunities for your internships and career.

GET MORE EXPERIENCE:

Having more full-time work experience on your CV makes you a better candidate for management roles, so use this time to buff up your CV and acquire experience in an area of hospitality that you wish to explore.



TIPS FROM STUDENTS:

You only have 1 year on campus before internship starts, so:

- Work on your CV before you start at EHL Passugg
- Do some research about hospitality departments, jobs and companies before you arrive, so you can search for an internship that suits your expectations.

67% of EHL Passugg students speak at least 3 foreign languages.



Join our community



JOIN THE EHL EHL PASSUGG FACEBOOK GROUP

To connect with the school events and functions happening around Passugg, it is important to be a part of this group. This group is run by the marketing department who will answer your questions and post interesting updates.

UPDATE YOUR STATUS

On social media, update your profile to include EHL Passugg as your new school, residence or location. This will ensure you get all of the latest news and start meeting friends from EHL Passugg right away.



www.hospitalityinsights.ehl.edu

EHL LAUSANNE SOCIAL MEDIA CHANNELS



EHLHospitalitySchool



ehl.lausanne



EHL - Ecole hôtelière
de Lausanne



EHL Group (EHL Campus Lausanne)



Ecole hôtelière de Lausanne

EHL PASSUGG SOCIAL MEDIA CHANNELS



ehl.passugg



EHL Swiss School of Tourism
and Hospitality



EHL Group (EHL Campus Passugg)



EHL Swiss School of Tourism
and Hospitality (SSTH)

Applying for a visa

DO YOU NEED A VISA TO STUDY AT EHL PASSUGG?

Are you a Swiss citizen, a current resident of Switzerland with a valid residential permit, or a citizen of a country in the European Union (EU) or from a European Free Trade Association (EFTA) member state?

Yes → You don't need a visa.

No → You must apply for a student visa to enter Switzerland.

WHEN TO APPLY?

The visa process can take up to three months, so you should apply for your visa as soon as possible.

HOW TO APPLY?

Go to the federal Swiss website www.eda.ch to find all information about visas. If you are coming from abroad, visit the Swiss embassy or consulate in your country. Feel free to contact us at studentservices@sssth.ch if you have any queries.


IMPORTANT NOTE

Students who enter Switzerland with a visa will have to apply for a residence permit and the Student Services Team will assist you to collect and bring all required documents, starting from your first day on campus.

The visa is valid 3 months only. Do not leave Switzerland before having obtained the L-permit. This might take up to 4 weeks.



Facts and Figures:
The average age of the
students is 22 years.



Facts and Figures:
The EHL Passugg offers 3
different programmes

Complete your enrollment

Before your arrival, you will need to complete several administrative tasks, which are mostly done through EHL's online portals.

YOUR EHL EMAIL ADDRESS

An EHL university email account will be created for you as follows:

firstname.lastname@ehl.ch

EHL staff will use this email to communicate with you, so don't forget to check this email address regularly, starting from the time you activate your account.

If you forget your password or cannot login, our virtual assistant Amelia can help you.

ENROLLMENT MANAGEMENT MODULE (EMM)

Approximately four months before your program starts, you will receive an email inviting you to click on a link to enter the Enrollment Management Module (EMM), it is like the online application. Make sure you use this portal to complete the steps that are required such as:

- Pay your down payment
- Start your visa process
- Send medical documents
- Declare special needs
- Reserve your room or parking
- Prepare your laptop

Enrollment FAQs

If your fiscal residence is outside Switzerland (or parents' fiscal residence is outside Switzerland) at the start of your studies at EHL Passugg, then you will be automatically enrolled in EHL Passugg's health and accident insurance plan. It is possible to be exempted from this insurance coverage by providing proof of adequate coverage to the Swiss authorities.

SPECIAL NEEDS: If you have any special needs for academic or physical adaptations, then you should send a physician's report explaining your condition and the requirements.

ALLERGIES: EHL Passugg offers a wide variety of cuisine and uses the universal system of food allergens labels developed by the WHO to inform customers about allergens found in the F&B outlets. If you have any severe allergies, this should be indicated in your medical documents.

MEDICATIONS: If you require prescription medication, then you should arrive with at least a month's supply. No medication is provided by EHL Passugg staff. You can contact the Front Office to book an appointment with our regional doctor.



What to pack?

This is ultimate packing list for daily life on campus.



BUSINESS ATTIRE

- 2-3 Suits (blazer and coordinated trousers or skirt/dress)
- 4-6 Shirts with collars or blouses and V-neck sweaters or turtlenecks
- Neck ties (required for men)
- Comfortable shoes and socks or tights



OUTDOOR ATTIRE

- Warm, water-resistant coat compatible with business attire
- Non-slip boots or shoes for snow
- Umbrella



SPORT & CASUAL ATTIRE

- Indoor and outdoor sports wear
- Casual wear: jeans, t-shirts, sweats, etc. (Be respectful of EHL values)
- Comfortable sleep attire, slippers, etc.
- Evening wear for parties and going out.
- A good pair of sunglasses (it's quite bright here!)
- Cultural souvenirs or traditional costumes for events



ELECTRONICS

- Electrical plug adapters for Swiss outlets
- Flashlight or book light
- Hairdryer
- Phone and electronic chargers
- Portable charge



BATHROOM ESSENTIALS

- Shower: Flip-flops, Shower caddy
- Toiletries: Face wash, shower gel, razor, contact lenses, hair products, make-up, hairbrush, lotion, toothbrush, toothpaste
- Health: First aid kit, medicines, cough drops, vitamins



FOR THE CLASS

- Laptop
- Notebook
- Pen, pencils
- Chargers
- Headphones
- Folders, paper clips, sticky notes, highlighters



FOR YOU

- Visa, Passport
- Credit cards
- Medical insurance card
- Swiss Francs (CHF) for the first few days
- Driver's License
- Photos of family and friends
- Snacks from home
- Mojos



Arriving at EHL Passugg

You will be informed about the official arrival day. Please make arrangements to arrive on that day during the opening hours. Our Front Office team is ready to welcome you.



ARRIVING BY PLANE/TRAIN:

The nearest airport is Zurich International Airport. From there take the train to Chur, which will take less than 2 hours to reach. Continue by bus 42, direction "Tschierschen," which runs hourly and takes 15 minutes to get to the EHL Passugg bus stop called "Passugg Hotelfachschule."



ARRIVING BY CAR:

The campus address is: Hauptstrasse 12, 7062 Passugg, Switzerland. It should be easy to find using your car's navigation system or your mobile phone. If you cannot find, please feel free to call +41 81 255 11 11. You will receive more details about the process for parking and registration in an email a few weeks before you arrive.

Facts and Figures:
EHL Passugg has around
400 registered students.

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Life in Switzerland



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Apps



SBB

The most efficient transport app that helps you in commuting all over Switzerland and neighboring locations.



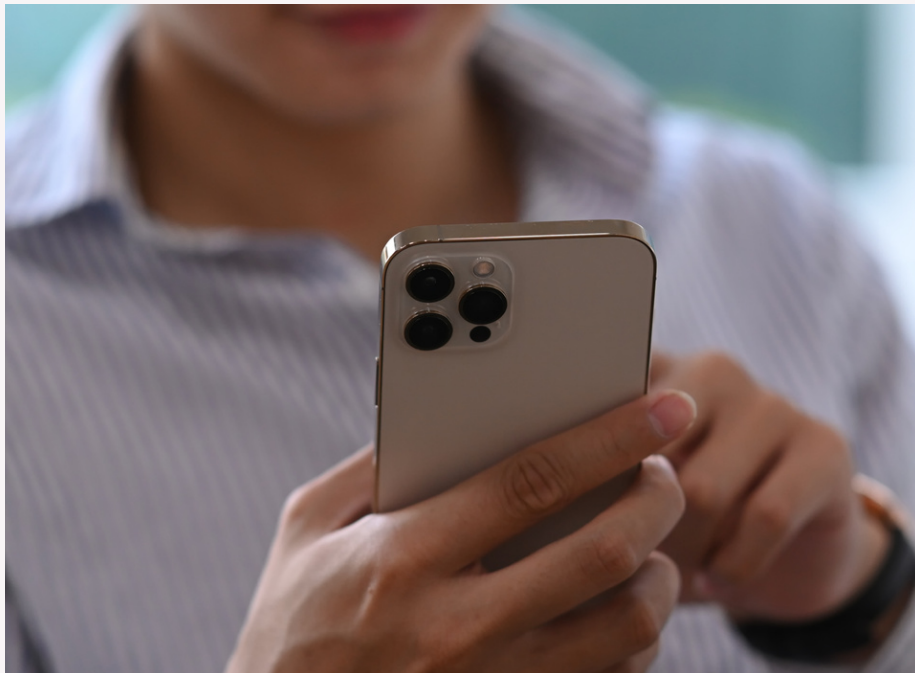
WHATSAPP

A messaging app, most popular in Switzerland for free texts and calls



FOREX

Exchange rates between different currencies



TWINT

Switzerland's digital cash app. Links to phone number and bank account or pre-pay.



EAT.CH

Order food to be picked up from local restaurants and delivered to you.



OUTLOOK

Helps in easy communication with school and your potential peers.



CITY GUIDE APPS

Official Swiss apps for attractions and site-seeing in Swiss cities.



Facts and Figures:
103 employees are
employed.

Banking & currency

In Switzerland, the currency is the Swiss Franc (CHF) and it is divided into 100 rappen. It comes in bank notes of CHF 10, 20, 50, 100, 200, and even 1000 and coins of 5, 10, 20, and 50 cents or 1, 2, and CHF 5 coins. You can change money in the airport, train stations and banks (for a fee) and in some hotels.

Most major credit and debit cards (Visa, MasterCard, Maestro, Cirrus, etc.) can be used to withdraw cash at ATMs and pay in stores. When using a card on a foreign account, you will be charged based on the daily exchange rate for Swiss Francs and you may have some charges for international transactions. Some services still accept cash only (restaurants, taxis, street vendors, etc.).

Tips for saving money

Since Switzerland is an expensive place to live, we offer some tips on how you could save money and still be able to enjoy the country.

- Eating out can be expensive in Switzerland, take advantage of your meal card on campus and try having simple “no-cook” dinners in our students’ kitchen with friends.
- Taxis are costly, so avoid them if possible. Often, public transportation will get you there just as fast, but you must be on time because the buses and trains leave exactly on time.

Etiquette

As you begin exploring Switzerland, you will make friends from the country and join social and formal occasions. The Swiss apply a set of rather easy to follow rules.

- Always be punctual. The Swiss consider it as an insult if you arrive late or early.
- Always greet every individual if you are joining a crowd of people for a meeting, a game, a get-together, or any projects etc.
- Remember to say please and thank you and you are welcome (or the French, German or Italian equivalent).
- At the table: keep your hands above, and no elbows on the table, no talking with the mouth full, and no telephone. If someone hands you a platter of food or a bottle of wine, always serve others first.
- Always look each person in the eyes when saying a toast; in Romanish (the local language in Graubünden), they say “Viva”.

Mobile phones

When choosing your mobile service provider, keep in mind:

- Unlimited 4G is useful when traveling around Switzerland and keeping in touch with your family overseas.
- Contracts usually last a minimum of a year and charge 300 CHF fee to change/cancel early.
- Possibility to purchase a SIM card separately, so you do not have to buy a new phone.
- Some of the mobile phone companies: Swisscom, Salt, Sunrise etc.





New city



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What is the city of Chur like?

Chur is the capital and the largest town of the Swiss canton Graubünden also known as Grisons, it is as well the oldest town in Switzerland. The official language of Chur is German (the Swiss variety of standard), but the main spoken language is the local variant of the High Alemannic Swiss German dialect. Below are some websites that might help you get to know the city well.

- [Chur- The Alpine City](#) - Helpful for activities to do in Graubünden.
- [Little City](#) - Travel & Food bloggers.
- [Chur, Switzerland Tourism](#) - A guide for famous attractions to visit and current events happening in the city.

Facts and Figures:
There are 205 beds on
campus



WHAT ACTIVITIES CAN YOU DO?

Chur is more than just being archaic now. It offers a great variety of activities for enthusiastic individuals who want to seek a little adventure with a relaxing mind. Some of the destinations might not be in Chur, but they are not that far to reach by local transport.

- Adventure Room (Escape Room)
- Obere Au (Sports, Fitness and Wellness Center)
- Bundnerkunst Museum (Art Museum)
- Chur Bergbahnen (Cable Car Ride)
- Bernina Express (Alpine journey through the mountains)
- Crestasee & Caumasee (Lakes)
- SalzKeller - Medical Floating Spa Chur (Relaxation & Spa)





Best restaurants near Passugg

The following are a few restaurants in and around Chur, which are our students' most visited restaurants. All the places are accessible by bus from Passugg and they are not very far away. It is always better to make reservations beforehand.

Local & Tapas: If you are a lover of tapas and local food, these places are worth visiting.

- Calanda: Located near the old city, this contemporary restaurant has a modern look & feel as well as a varied menu of market fresh food.
- Jamies: Great for steaks and it is also vegetarian friendly.
- Restaurant zum Zollhaus: Did someone say Cheese Fondue? This place is perfect for that.
- Pirahna Tapas Bar: It offers delicious food items on the Tapas Menu. A must try.

Italian: Who doesn't love a good Pizza? They all offer great deals on Italian dishes and specialize in Pizzas.

- Mamma Mia: Freshly made pizzas and delicious desserts.
- Va Bene: Upscale modern European fine dining restaurant with a leading wine list & seasonal offerings.
- 10 Dieci Pizza Kurier: Even Justin Bieber visited this place, you can take a seat on the same chair.

Asian: Food that brings all your taste buds to life.

- Mekong Asia Restaurant: Authentic dishes from Southeast Asia and other flavors.
- Mandarin Oriental: It offers the best Thai and Chinese cuisine.

Take Away Options: Looking for a quick bite? We have you covered.

- Ciao Bella (Kebabs and more)
- Malteser Thai Haus (Thai specialties)
- American Snack Bar (American & Indian)

Hotels

CHUR CITY WEST HOTEL

Modern and easy to access with a benefit of shopping center near it. 20 minutes away from campus.

\$\$\$-Approx 200 CHF a night

HOTEL STERN CHUR

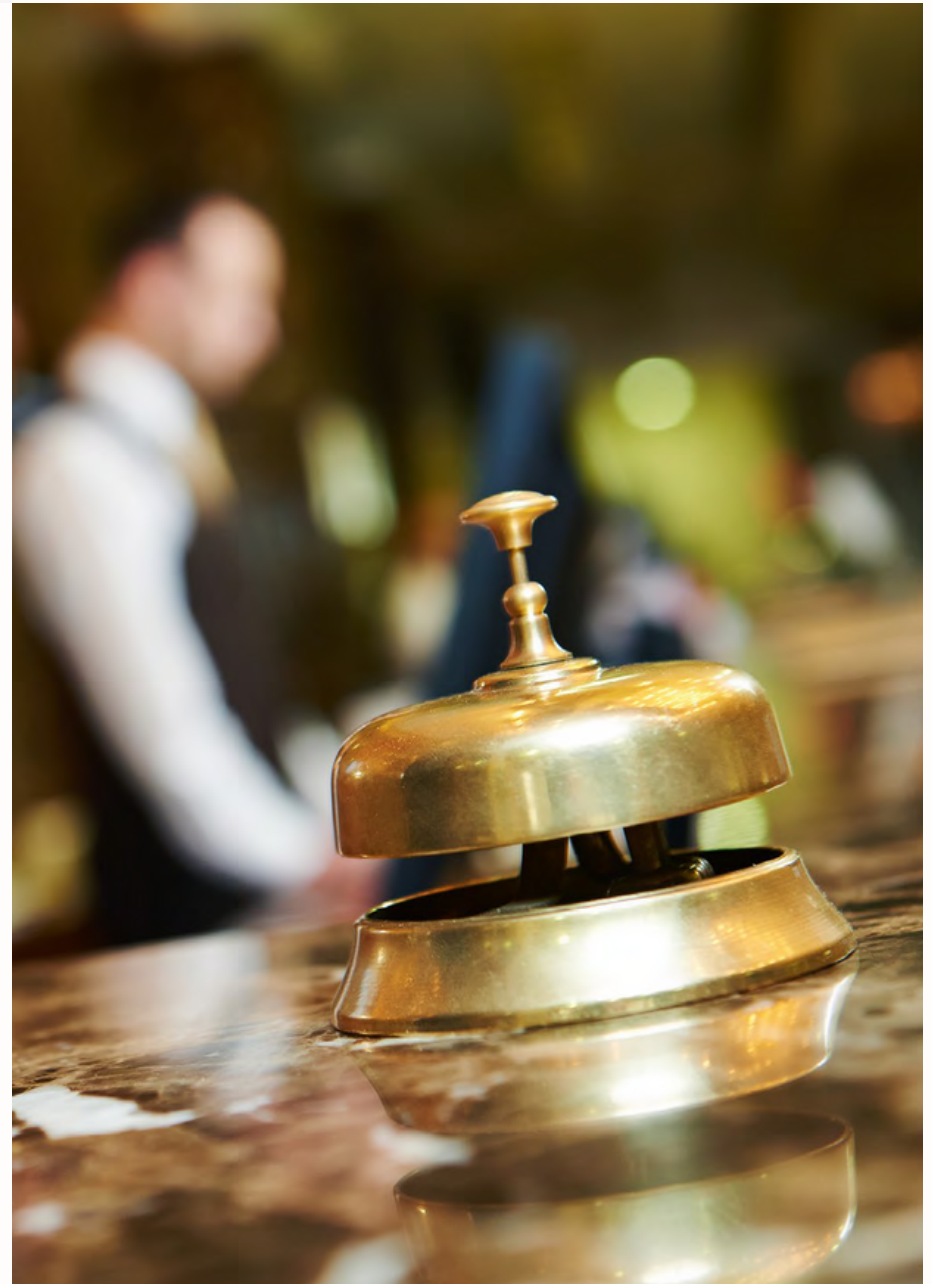
The Romantik Hotel Stern is a historic, 360 years old hotel in the centre of Chur.

\$\$-Approx 190 CHF a night

IBIS CHUR

A business hotel, which is good for short stay. 20 minutes away from the campus.

\$\$-Approx 140 CHF a night



NIGHT LIFE

Chur has one of the best selections of bars and clubs in Switzerland.

Here's a little overview of the favorites of EHL Passugg students.

VIVA

The school organizes parties in here. It has a good vibe for people who like to dance and chill.

MEPHISTO

Great place for shakers and having a fun time. Many students come here to drink and relax.

STREET CAFÉ

Students often come here for drinks and delicious bites. Got an open café and chill vibe.

QBAR

Awesome for private group hangouts. Great for cocktails and mocktails.

VINO Y MAS

This place offers a varied platter of tapas food bites and a great selection of Wines.





TIPS FROM STUDENTS:

- Most of the grocery stores do not give free bags. Bring your own reusable shopping bags.
- Invest in a study backpack or rolling shopping bag if you are taking the bus and walking.
- Stock up on essential items when stores are open. Stores in the city of Chur close early (from 18:00) on weekdays and Saturdays, and most stores are closed on Sundays.
- Alcohol and tobacco can only be purchased in certain grocery stores. Remember to carry your ID with you.
- In case of emergencies, the train station has a shop that is open from 5:30 am till midnight.

Shopping with style

Chur, being the oldest town in Switzerland is quite international with its choices in shopping outlets. Check out the local streets of Chur and spot your favourite outlet. Below are some of the shopping outlets that you could try in your free time.

DEPARTMENTAL STORES

- MANOR
- CITY WEST
- OTTO'S

GROCERIES & PERSONAL SUPPLIES

- MIGROS
- COOP
- ALDI
- DENNER
- Lidl

MEDICAL STORES

- Amavita Apotheke Bahnhof Chur
- TopPharm Raetus Apotheke, Chur

ONLINE STORES

- LeShop (Migros)
- Zalando

CLOTHING STORES

- H&M
- Vero Moda
- Espirit
- Marc O'Polo
- New Yorker
- C & A
- Zebra
- Chicorée Mode



Recycling

Switzerland's recycling policies have enabled it to hold the first position in the world's environment performance index ranking. It may take some time to understand but, you will quickly realize how good it is for your conscience and the environment.

COMMON RECYCLABLES

Always sort these items out and place them in the bins located around campus.

- Paper & cardboard
- PET bottles
- Aluminium
- Glass items, separated by colours

OTHER GARBAGE

- Students living in EHL accommodations can deposit their trash in the bins located in common areas around campus.
- Off campus, garbage must be placed in appropriate containers. When living off campus, you must purchase special bags in Swiss grocery stores.
- The most common (household size) bag is 35L and costs 20 CHF for 10 bags. Attempting to use any other garbage bag or depositing trash outside of a proper recipient risks a fine of up to 300 CHF.

OTHER RECYCLABLE ITEMS

- It is very important to recycle batteries and electronics because they contain heavy metals that are bad for the environment.
- Other items such as milk bottles, lightbulbs, Nespresso capsules, metals, household items, broken dishes, wood items etc. are all recyclable.
- Find the nearest recycling points using this website: www.swissrecycling.ch



Transportation

The public transportation system in Switzerland is very reliable, and extensive. You can travel anywhere in Switzerland using the buses, tram and trains



BUSES

EHL Passugg has a bus stop right in front of the school in Passugg (Hotelfachschule); you can take the bus (number 42) until the train station and move ahead from the bus stop to different directions depending on the destination.

TRAINS

Chur train station is small but it has connections that go to Milan, Vienna, Liechtenstein, Amsterdam and Munich, that leave daily. Purchase your tickets at the train station, at the windows of the distribution machines, which have instructions in English. Do not board a train without a ticket, there are controllers checking your tickets.

If you plan to use the train often to travel, consider purchasing a half-fare card so you pay half price on all your tickets. If you travel often at night, you could also purchase 'Gleis 7' card which allows you to travel all over Switzerland after 7pm till 5am with no additional charge other than the card fee (applies to students who are 25 and below).

Plan ahead to get good deals on the www.sbb.ch website such as the Saver Day Pass and the Supersaver tickets.

CARS

Both staff and students have the opportunity to rent electric and Mobility (car sharing) cars on campus.

If you plan to drive on the motorway in Switzerland, you must purchase a Swiss "Autoroute Vignette" available at gas stations for 40 CHF.

Swiss law requires cars to have winter tires during snowy weather; if you get stuck in the snow, you are responsible and may receive a fine. Switzerland is very strict about alcohol consumption and driving (the equivalent of one drink is all that is allowed, less for new drivers and professionals). Know and respect the limits, or you may face heavy consequences.

TAXIS

Taxis are highly regulated and safe in Switzerland, but they are some of the world's most expensive. Also, they are not readily available in remote areas or at some times of the day. EHL Passugg has agreed on special conditions for students with selected partners.

Taxi contacts

Taxi24: 041-81-404-24-24 (Special price for EHL Passugg students)

Chur Alp Taxi: 041-79-334-02-02

Facts and Figures:
40% of students study in the English division.



DURING SCHOOL MID-TERM BREAK:

- Beach vacation: Greece, Spain, Malta, Italy or Croatia.
- Big city tours: London, Paris, Barcelona, Berlin or Amsterdam.
- Rent a chalet in the mountains with friends to ski or snowboard every day.

Travelling Around

Graubünden is well known for its archaic construction and beautiful lakes. There are a number of places to visit since Switzerland is in the heart of Europe. Some are listed below.

SKI PLACES TO VISIT:

We have our snow-capped peaks to thank for making Switzerland one of the world's most popular travel destinations. If you are a ski lover or want to learn the art, you must visit these places in Graubünden.

- Arosa (1 hour from Chur)
- Lenzerheide (45 minutes from Passugg)
- Flims (35 minutes from Chur)
- Tschierschen (20 minutes from Passugg)

ONE-DAY TRIP:

Experience the Bernina Express, which is a UNESCO-listed route on a round-trip, all day tour from Chur in a wagon with panoramic views of the mountains, bridges, and viaducts.

- Visit the capital of Switzerland, Bern for a scientific tour of the Einstein Museum.
- Swiss National Park in Graubünden.
- Visit ski and summer resorts in Malbun, Liechtenstein.
- The Chocolate Frey Visitor Centre in Buchs AG is a dream for every chocolate lover.
- Enjoy a dinner cruise in Lucerne.
- Thermal Spa in Grand Resort Bad Ragaz is an exclusive treat for relaxation and recuperation.

OVERNIGHT TRIP:

- Go to Germany for Oktoberfest or Europa Park.
- Take a train to Milan for shopping and delicious Italian food.
- Visit Swarovski Crystal Worlds Museum in Wattens, Austria.
- Zurich is a fun city for shopping, eating out and nightlife.

Weather

Having a look at the weather in detail, Switzerland comprises of all the 4 seasons around the year.

In the winter, especially on top of Passugg where our campus is located, we see temperatures that vary from a cool 3-10 degrees Celsius (°C), all the way down to freezing with icy rain and snow, which could also reach minus temperatures.

Spring (April & May) and fall (October & November) bring quite a variety of rain and wind mixed with warm sunny days, the temperature can change drastically from 8-20° in a day.

During summertime (June-October), the weather goes up to 20-28 degree Celsius, which is perfect if you want to go for a cool swim or just relax under the sun. Sometimes, it does reach mid-thirties too but that does not stop our students from having fun.

Facts and Figures:
We have over 30 different
nationalities on campus.



04

EHL Campus Passugg



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EHL Campus Passugg

CAMPUS ADDRESS

For students living on campus, the mail is available in the mailboxes outside student services offices. You will receive an email if there is a parcel for you.

EHL Swiss School of Tourism and Hospitality
Hauptstrasse 12
7062 Chur-Passugg
Switzerland

CONTACTS FOR PARENTS

If your parents have any questions about administrative documents, they can contact the Student Services. However, as an institution, we respect students' right to privacy; therefore, no information can be given to parents concerning issues such as health, attendance, academic performance, etc.

Contact: +41 81 255 11 11
Email: studentservices@ssfh.ch

STUDENT CARD

You will receive a student card at check-in and you should keep it with you at all times. It allows you to enter the building, pay for meals and drinks, make photocopies and print and more. You can recharge it at the Reception (cash and credit). If you lose your card, you will be charged 50 CHF for a replacement.

Facts and Figures:
We have over +22 300
Facebook Fans



Food and Beverage Outlets

We have six in-house restaurants run by students and supervised by teachers with expertise in their respective fields. They train our students from scratch, ensuring that they learn the right way of serving and cooking according to the standards taught at EHL Campus



NOTE

As a new student, you will receive a student card that links to your pre-paid food and beverage account that is charged with a mandatory amount (included in your fees). You can use this card in any of the F&B outlets on campus. The prepaid amount must be used before the end of the academic year and is not refundable.



THE MARKET

In the self-service restaurant of the EHL Passugg, called "The Market", things get a little faster. Students, lecturers and staff can choose what they like best from a buffet of salads, main courses and desserts. Some dishes are prepared directly in front of the guests according to the Marché principle.



CAMPIGIANA

The "Campigiana", our bistro and bar, is the heart of the school. Students, lecturers and staff meet here for coffee and a croissant. Or are you in the mood for something healthy? Then try Giuseppe's seasonal smoothie creations! At lunchtime, there are various options you can choose from like burgers, sandwiches and vegan plates. In the evening, the bar becomes a meeting place for students. Enjoy a glass of wine or a beer with friends from all over the world.



THE ESSENCE

"The Essence" is about the core of a gastronomic education. In the dining room, students learn how to set a table with formal style, and modern plating in a classy way. There are two types of services here: Guéridon platter service, in which you learn to carve and serve in front of the guest and on the other hand a banquet service. As a guest, you can enjoy a freshly prepared, classic 3-course menu including wine service and coffee at the end



DA FORTUNAT

The restaurant "Da Fortunat", formerly Paulaners, is dedicated to regional Swiss cuisine. Regional and organic products play the main role here. Have you ever heard of Maluns or Capuns? Our Da Fortunat manager, Mr. Manfred, welcomes you and gives you the opportunity to discover cuisine and specialities from Grisons.



UMAMI

Our "Umami" restaurant is completely dedicated to Asian cuisine. Enjoy Asian specialties such as sushi, poke and noodle soups prepared by students under the guidance of our Chef at a live cooking station



ELYSIUM

"Elysium" is, where guests are invited on an extraordinary journey. Exclusive gourmet cuisine is combined with the latest digital achievements to create a unique guest experience at each meal. Animations, projections, sound and scent effects appeal to all senses, creating an unprecedented gastronomic performance.

Dress Code

At EHL Passugg, we want students to dress everyday as if they might be interviewed for their dream job, because you never know who you may meet on campus. Therefore, a business attire dress code is in effect on campus during weekdays.

Keep these guidelines in mind when purchasing and packing your business attire.

SERIOUS:

Do not let your clothing distract from your professionalism.

NEAT:

Keep items ironed, in good repair and of good quality.

MODEST:

Revealing and very tight clothing is not appropriate.

COMFORT:

Choose clothes and shoes that fit well for all occasions.

For more info: Rules & Regulations at www.ssth.ehl.edu/en/about-us

DRY CLEANING

A dry-cleaning service is available on campus. The drop-off/pick-up can be done at the Reception. It has extra charges.

Monday-Friday, 07:00-17:00

Facts and Figures:
over 5600 Alumni
since 1966



IT Services

THE MAIN ACTIVITIES OF THE IT SERVICE DESK ARE:

- Installation of essential software for EHL curriculum (Microsoft Office, Virtual-Box, etc)
- Help students access EHL IT resources: WiFi, Printers, myEHL, LMS, etc.
- Advise students on laptop purchase offers

IT SERVICE DESK LAUSANNE:

Your main IT support. Create an eTicket online: [servicedesk.ehl.ch](https://ssth-intranet.ch/Helpdesk/)
Tel: +41 21 785 1234
Email: itsservicedesk@ehl.ch

IT SERVICE DESK PASSUGG:

Your IT support for WiFi and printing issues. Create an eTicket:
<http://ssth-intranet.ch/Helpdesk/>
Vincenzo Trimboli
Tel. +41 81 255 17 73

PRINTING:

Use a USB stick to print your documents at our printing/copy machines by paying with your student card.

WIRELESS INTERNET ACCESS

On campus, we have a robust WiFi network for the use of devices for work and leisure. The WiFi area includes the dormitories on campus as well.

- You will receive your login information during the registration.



Student Services

STUDENT SERVICES CENTRE

The Service Centre is a unique point of contact and brings together all the different non-academic services offered to the students in one location.

They are in charge of the following areas:

- Insurance
- Student Card
- Classroom confirmations
- Help related to Swiss authorities (B-permits, visas, etc.)

Reception

At the reception, you can do the following tasks:

- Purchase postcards,
- Call a taxi,
- Withdraw cash from your credit cards,
- Book a doctor's appointment,
- Rooms & Parking (reservations only),
- F&B and Print account top up

BOSC COORDINATION

For academic matters, please contact your Undergraduate Program Coordinator
elvira.sinha-willi@ehl.ch

We look forward to
seeing you soon.

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